

OZARK REGIONAL TRANSIT

Operating Statistics

July 2017

	Current Month				Year To Date			
	This Year	Prior Year	Change	% Chg	This Year	Prior Year	Change	% Chg
FIXED ROUTE								
FR Cash Fares	2,630	3,074	-444	-14.4%	18,412	22,476	-4,064	-18.1%
FR NWACC Free	1,526	1,903	-377	-19.8%	18,096	22,314	-4,218	-18.9%
FR ORT Pass	8,499	10,714	-2,215	-20.7%	61,609	79,051	-17,442	-22.1%
FR Children Free	270	407	-137	-33.7%	2,472	2,773	-301	-10.9%
FR Transfers	1,665	1,870	-205	-11.0%	11,100	13,014	-1,914	-14.7%
FR Free Fare *	1,811	2,355	-544	-23.1%	15,896	16,844	-948	-5.6%
FR Veterans Free	1,485	0	1,485	100.0%	2,534	0	2,534	100.0%
FR Georges Free	1,554	1,457	97	6.7%	7,851	8,354	-503	-6.0%
FR Spring International	0	25	-25	-100.0%	34	243	-209	-86.0%
Total Passengers	19,440	21,805	-2,365	-10.8%	138,004	165,069	-27,065	-16.4%
Daily Passengers	972	1,090	-118	-10.8%	932	1,115	-183	-16.4%
ADA Complementary Paratransit	1,023	1,101	-78	-7.1%	8,705	9,196	-491	-5.3%
Bike Passengers	516	727	-211	-29.0%	3,141	4,482	-1,341	-29.9%
FR Revenue Hours	3,191	3,944	-753	-19.1%	25,991	29,444	-3,453	-11.7%
FR Service Hours	3,417	4,184	-767	-18.3%	27,809	31,232	-3,423	-11.0%
FR Revenue Miles	53,260	68,305	-15,045	-22.0%	445,015	514,353	-69,338	-13.5%
FR Service Miles	57,993	73,712	-15,719	-21.3%	484,371	554,637	-70,266	-12.7%
PARATRANSIT								
PT Cash Fares	224	366	-142	-38.8%	1,990	3,834	-1,844	-48.1%
PT ORT Pass	1,711	2,024	-313	-15.5%	13,175	14,295	-1,120	-7.8%
PT Free Fare	12	5	7	140.0%	120	22	98	445.5%
Total Passengers	1,947	2,395	-448	-18.7%	15,285	18,151	-2,866	-15.8%
Daily Passengers	97	120	-22	-18.7%	103	123	-19	-15.8%
PT Revenue Hours	1,449	1,480	-31	-2.1%	11,323	11,829	-506	-4.3%
PT Service Hours	1,730	1,706	24	1.4%	13,206	13,455	-248	-1.8%
PT Revenue Miles	20,151	23,032	-2,881	-12.5%	149,988	179,428	-29,440	-16.4%
PT Service Miles	24,526	27,199	-2,673	-9.8%	181,714	209,754	-28,040	-13.4%
TOTAL								
Paratransit/Fixed Route Passengers	21,387	24,200	-2,813	-11.6%	153,289	183,220	-29,931	-16.3%
Daily PT/FR Passengers	1,069	1,210	-141	-11.6%	1,036	1,238	-202	-16.3%
Charter/Shuttle Passengers	306	137	169	123.4%	1,536	2,442	-906	-37.1%
Total Passengers	21,693	24,337	-2,644	-10.9%	154,825	185,662	-30,837	-16.6%

	Current Month				Year To Date			
	This Year	Prior Year	Change	% Chg	This Year	Prior Year	Change	% Chg
Weekdays	20	20	0	0.0%	148	148	0	0.0%
Saturdays	0	0	0	0.0%	0	0	0	0.0%
Sundays	0	0	0	0.0%	0	0	0	0.0%
Total	20	20	0	0.0%	148	148	0	0.0%
Revenue Vehicles	38	32	6	18.8%				
Non-Revenue Vehicles	8	7	1	14.3%				
Total Vehicles	46	39	7	17.9%				
Total Miles (All Vehicles)	90,735	108,349	-17,614	-16.3%	710,873	817,220	-106,347	-13.0%
Diesel Fuel Consumed	3,165	3,711	-546	-14.7%	21,206	34,030	-12,824	-37.7%
Gas Consumed	8,137	7,134	1,003	14.1%	61,491	45,070	16,421	36.4%
CNG Consumed	557	1,826	-1,269	-69.5%	5,752	12,446	-6,695	-53.8%
Miles Per Gallon	7.7	8.6	-0.9	-10.5%	8.0	8.9	-0.9	-10.0%
Road calls	6	4	2		33	32	1	3.1%
Accidents	2	1	1		6	8	-2	-25.0%
Operations (Full Time Equivalent)	49	51	-2	-3.9%				
Maintenance	11	11	0	0.0%				
Administration	8	8	0	0.0%				
Total	68	70	-2	-2.9%				

* - Commuter Express - 28; Razorback Transfers - 55; Kids Free - 1,434

Route Summary - July 2017

Fixed Routes

Route	Days	Passengers		Revenue Hours		Revenue Miles		Service Hours		Service Miles	
		Daily	Total	Daily	Total	Daily	Total	Daily	Total	Daily	Total
1	20	134.7	2,693	13.5	270.0	180.5	3,609.0	14.5	290.0	200.7	4,013.0
2	20	74.9	1,497	13.5	270.0	223.2	4,464.0	14.5	290.0	243.4	4,868.0
3	20	46.5	929	12.5	249.0	171.6	3,431.0	13.0	259.0	182.0	3,639.0
4	20	157.2	3,144	13.1	262.0	175.5	3,510.0	13.6	272.0	185.9	3,718.0
11	20	77.2	1,544	12.0	239.0	176.6	3,531.0	13.3	265.7	207.0	4,139.0
51	20	61.7	1,234	11.2	223.0	169.5	3,389.0	12.5	249.7	199.9	3,997.0
52	20	25.4	508	11.5	230.0	208.1	4,161.0	12.8	256.7	238.5	4,769.0
61	20	110.4	2,208	12.8	255.0	201.5	4,029.0	13.3	265.0	211.9	4,237.0
62	20	100.3	2,006	14.2	283.3	176.0	3,520.0	14.7	293.3	182.0	3,640.0
63	20	25.6	511	7.4	147.0	116.2	2,323.0	7.4	147.0	116.2	2,323.0
64	20	6.2	124	7.4	147.0	110.7	2,213.0	7.7	153.7	116.7	2,333.0
65	21	70.3	1,476	14.3	299.3	250.9	5,268.0	14.6	306.3	256.9	5,394.0
490-1	20	76.9	1,538	14.4	288.3	449.2	8,984.0	15.8	315.0	476.2	9,524.0
490-2	0	0.0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
CX	14	2.0	28	2.0	28.0	59.1	827.8	3.8	53.7	99.9	1,399.0
Total		969.1	19,440	159.4	3,190.9	2,668.2	53,259.8	171.3	3,416.9	2,916.8	57,993.0

Paratransit - Weekdays

Route	Days	Passengers		Revenue Hours		Revenue Miles		Service Hours		Service Miles	
		Daily	Total	Daily	Total	Daily	Total	Daily	Total	Daily	Total
DR1	20	10.3	206	8.2	164.7	140.6	2,812.0	10.1	202.1	176.6	3,531.0
DR2 CC	20	6.1	121	5.5	110.8	27.7	553.0	7.7	153.3	37.7	753.0
DR3	2	2.0	4	1.4	2.8	32.0	64.0	2.5	4.9	47.5	95.0
DR4	20	7.6	152	6.0	120.1	96.6	1,932.0	6.9	138.6	110.5	2,210.0
DR5	0	0.0	0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
PT1	20	12.7	253	8.0	160.6	123.5	2,470.0	8.9	178.1	138.4	2,768.0
PT2	20	11.9	237	7.7	154.1	90.9	1,817.0	9.1	181.0	123.7	2,473.0
PT3	19	9.6	182	7.4	140.5	124.0	2,356.0	8.4	159.7	149.3	2,836.0
PT4	20	11.1	221	8.6	172.0	107.1	2,142.0	10.2	203.6	133.4	2,667.0
PT5	20	11.9	238	8.1	161.7	123.7	2,474.0	9.4	187.6	137.4	2,747.0
PT6	20	9.5	189	7.9	157.6	97.9	1,957.0	9.6	192.5	128.1	2,562.0
PT7	20	7.2	144	5.2	103.9	78.7	1,574.0	6.4	128.6	94.2	1,884.0
Total		99.6	1,947	74.0	1,448.7	1,042.6	20,151.0	89.1	1,730.0	1,276.5	24,526.0

Service Totals

	Passengers		Revenue Hours		Revenue Miles		Service Hours		Service Miles	
	Daily	Total	Daily	Total	Daily	Total	Daily	Total	Daily	Total
Paratransit	99.6	1,947.0	74.0	1,448.7	1,042.6	20,151.0	89.1	1,730.0	1,276.5	24,526.0
Fixed Route	969.1	19,440.0	159.4	3,190.9	2,668.2	53,259.8	171.3	3,416.9	2,916.8	57,993.0
Grand Total		21,387.0		4,639.6		73,410.8		5,146.9		82,519.0

Fixed Routes

Routes 1, 2, 3, 4: Fayetteville
 Routes 61, 62, 63, 64, 65: Springdale
 Routes 51, 52: Rogers
 Route 11: Bentonville
 Route 490: I49 Commuter Express
 Route 620: Rural Commuter Express
 Route CX: Commuter Express

Paratransit Routes

DR1, DR3 - DR5: Demand Response Routes usually in Rural areas
 DR2 CC: Demand Response Route in Carroll County
 PT1 - PT7: Mostly ADA Paratransit Routes in the Urban areas

Route Summary - July 2017

Fixed Routes

Route	Days	Passengers				Wheel-chairs		Bikes	
		Daily	Total	Per Rev Hour	Per Rev Mile	Daily	Total	Daily	Total
1	20	134.7	2,693	10.0	0.7	1.4	27	1.6	32
2	20	74.9	1,497	5.5	0.3	0.1	1	2.3	46
3	20	46.5	929	3.7	0.3	0.4	8	0.1	2
4	20	157.2	3,144	12.0	0.9	0.6	11	8.8	176
11	20	77.2	1,544	6.5	0.4	5.3	106	2.1	42
51	20	61.7	1,234	5.5	0.4	0.3	6	1.5	29
52	20	25.4	508	2.2	0.1	0.2	4	1.1	22
61	20	110.4	2,208	8.7	0.5	1.0	19	2.2	44
62	20	100.3	2,006	7.1	0.6	0.3	6	0.3	6
63	20	25.6	511	3.5	0.2	0.0	0	0.3	6
64	20	6.2	124	0.8	0.1	0.0	0	0.1	1
65	21	70.3	1,476	4.9	0.3	0.0	0	1.4	29
490-1	20	76.9	1,538	5.3	0.2	0.4	7	4.1	81
490-2	0	0.0	0	0.0	0.0	0.0	0	0.0	0
CX	14	2.0	28	1.0	0.0	0.0	0	0.0	0
		969.1	19,440	76.8	5.1	9.8	195	25.7	516

Paratransit - Weekdays

Route	Days	Passengers				Wheel-chairs	
		Daily	Total	Per Rev Hour	Per Rev Mile	Daily	Total
DR1	20	10.3	206	1.3	0.1	3.4	67
DR2 CC	20	6.1	121	1.1	0.2	0.0	0
DR3	2	2.0	4	1.5	0.1	0.5	1
DR4	20	7.6	152	1.3	0.1	2.2	43
DR5	0	0.0	0	0.0	0.0	0.0	0
PT1	20	12.7	253	1.6	0.1	3.3	65
PT2	20	11.9	237	1.5	0.1	2.6	52
PT3	19	9.6	182	1.3	0.1	2.2	42
PT4	20	11.1	221	1.3	0.1	2.4	48
PT5	20	11.9	238	1.5	0.1	3.1	61
PT6	20	9.5	189	1.2	0.1	1.8	36
PT7	20	7.2	144	1.4	0.1	2.3	45
		99.6	1,947	14.8	1.1	23.6	460

Weekday Service Totals

	Passengers				Wheel-chairs		Bikes	
	Daily	Total	Per Rev Hour	Per Rev Mile	Daily	Total	Daily	Total
Paratransit	99.6	1,947	14.8	1.1	23.6	460	0.0	0
Fixed Route	969.1	19,440	76.8	5.1	9.8	195	25.7	516
Grand Total		21,387.0				655.0		516.0

Fixed Routes

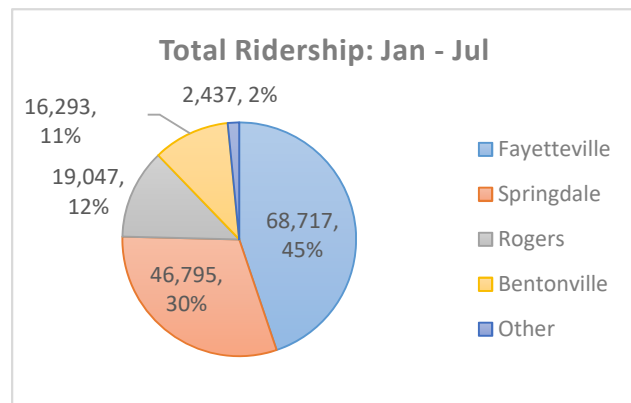
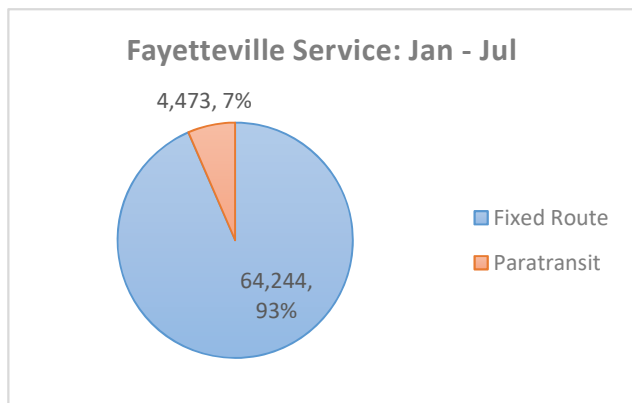
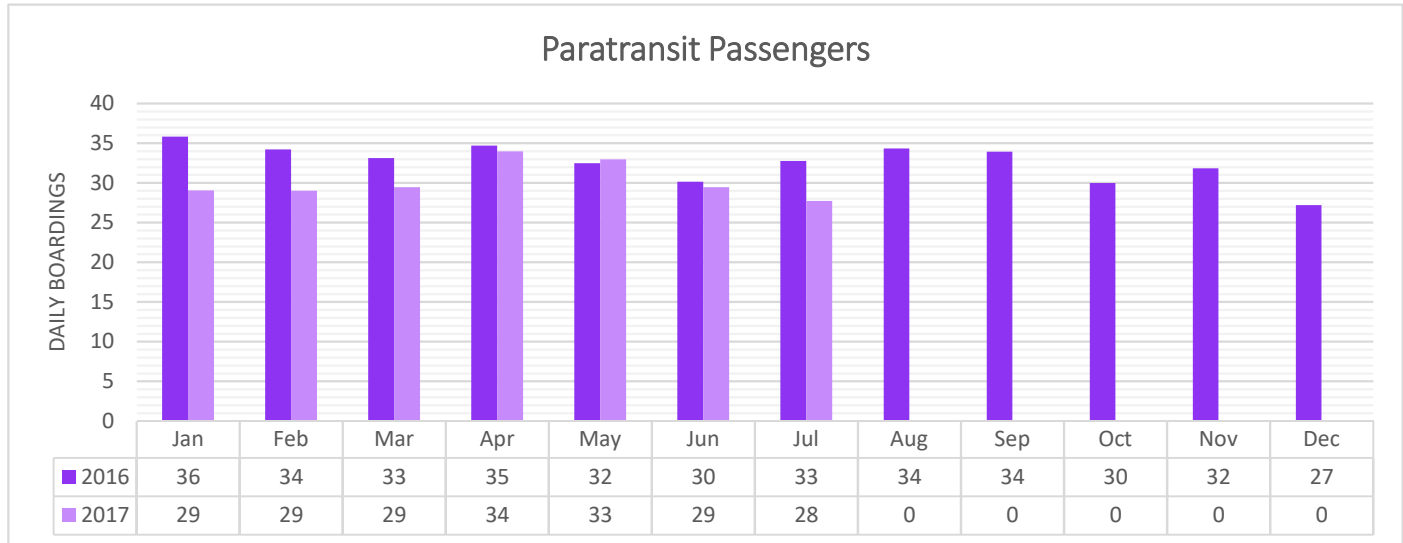
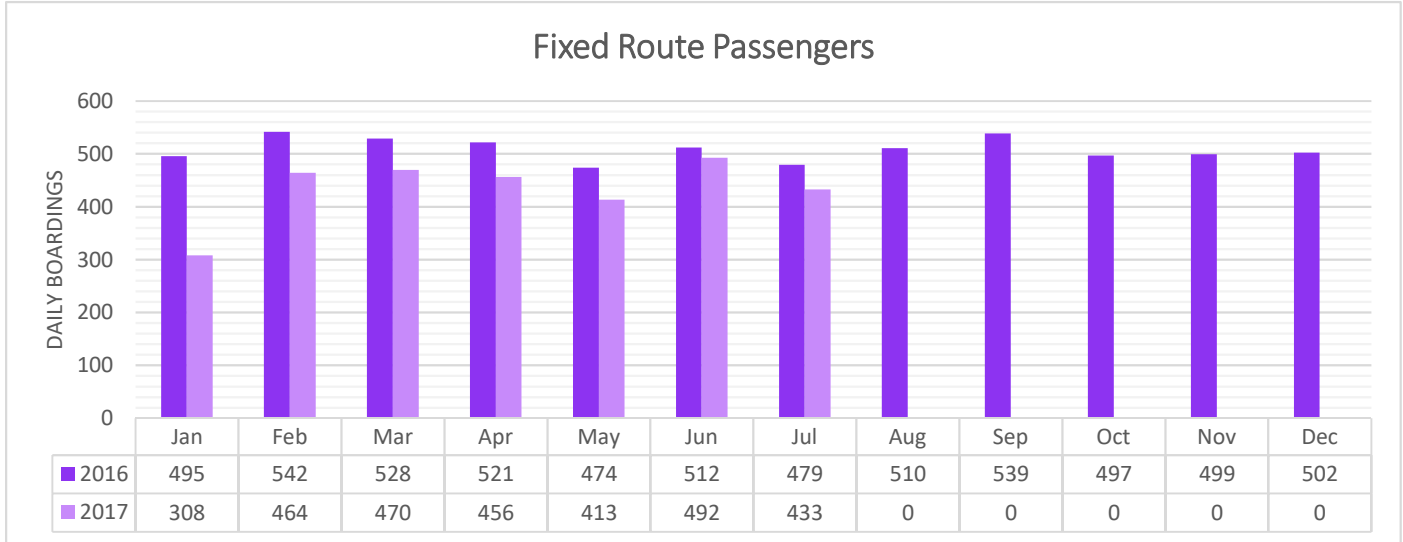
Routes 1, 2, 3, 4: Fayetteville
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Paratransit Routes

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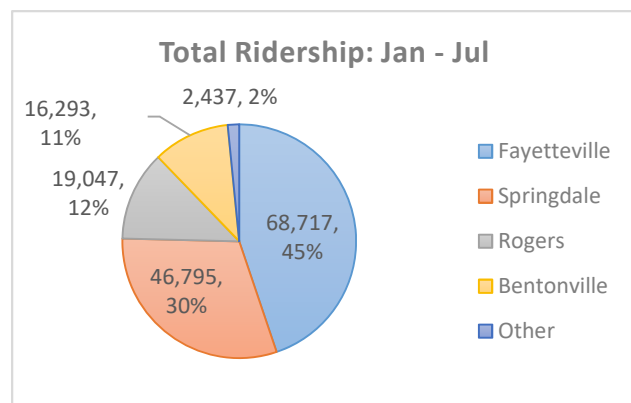
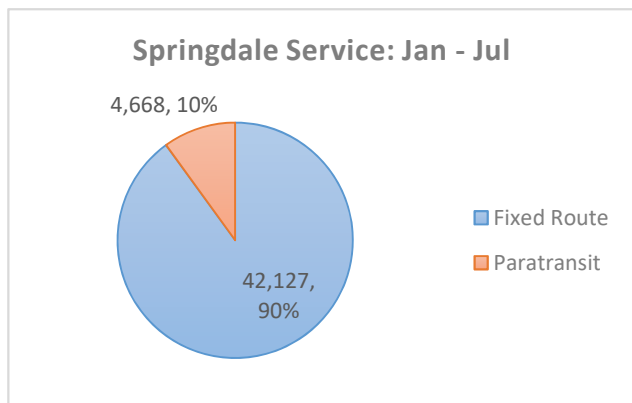
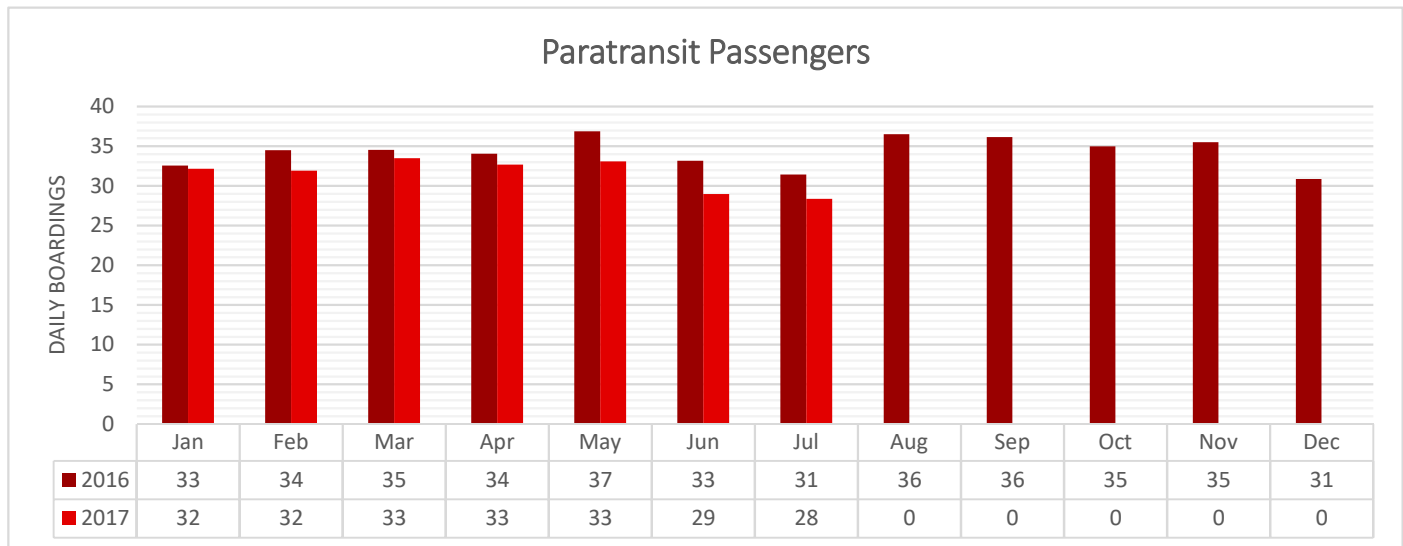
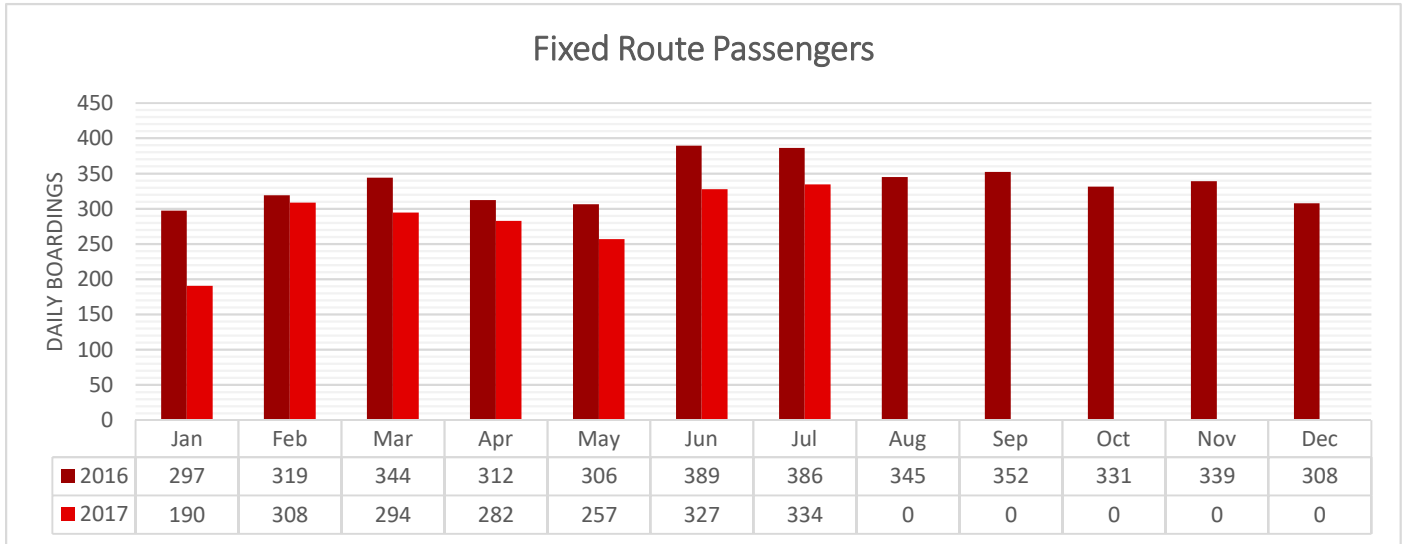
Key Performance Indicators - City of Fayetteville

	TOTAL SYSTEM: Jan - Jul			FAYETTEVILLE: Jan - Jul			
	CY 16	CY 17	% Change	CY 16	CY 17	% Change	% of Total
Days of Op	148	148		148	148		
Fixed Route	165,069	138,004	-16%	75,155	64,244	-15%	47%
Paratransit	18,151	15,285	-16%	4,924	4,473	-9%	29%
Total	183,220	153,289	-16%	80,079	68,717	-14%	45%



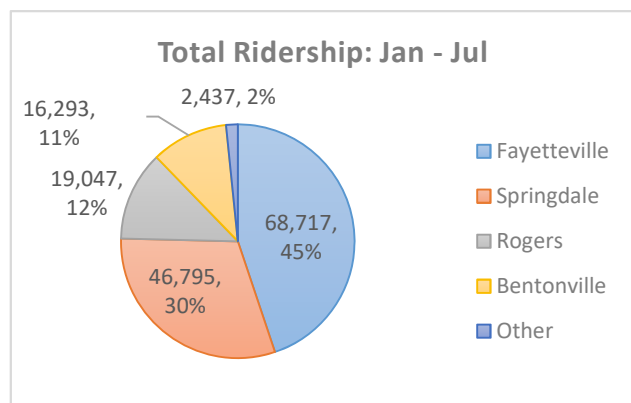
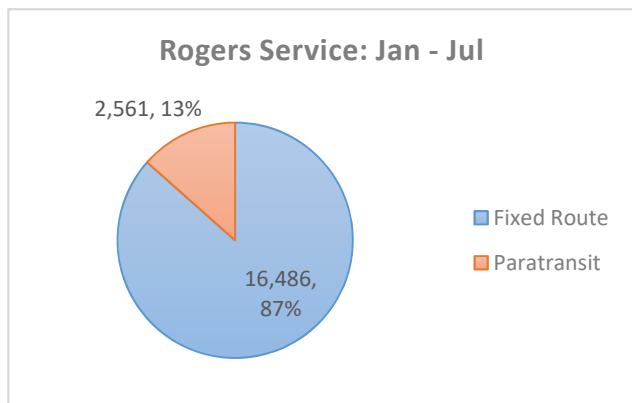
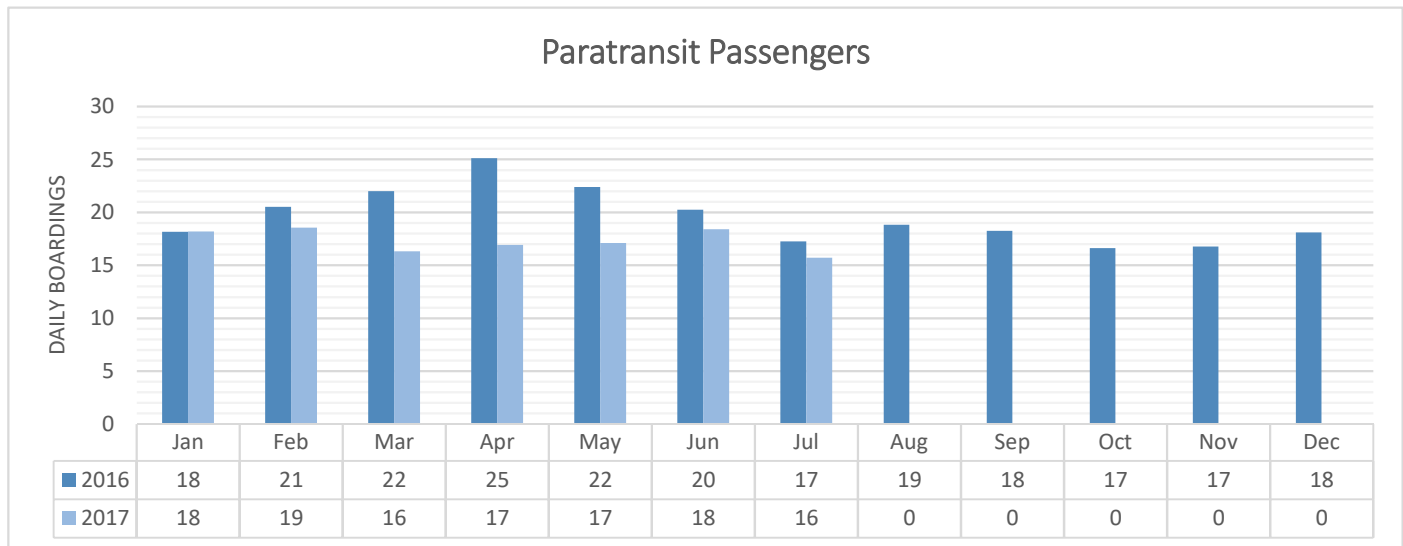
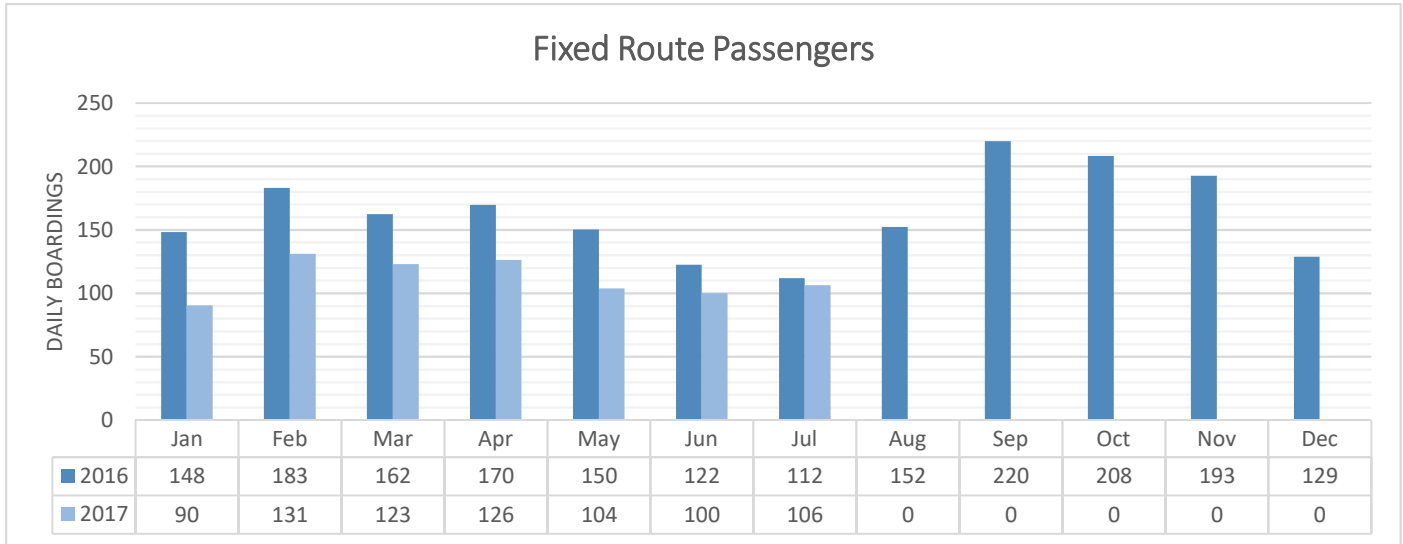
Key Performance Indicators - City of Springdale

	TOTAL SYSTEM: Jan - Jul			SPRINGDALE: Jan - Jul			
	CY 16	CY 17	% Change	CY 16	CY 17	% Change	% of Total
Days of Op	148	148		148	148		
Fixed Route	165,069	138,004	-16%	49,829	42,127	-15%	31%
Paratransit	18,151	15,285	-16%	5,015	4,668	-7%	31%
Total	183,220	153,289	-16%	54,844	46,795	-15%	31%



Key Performance Indicators - City of Rogers

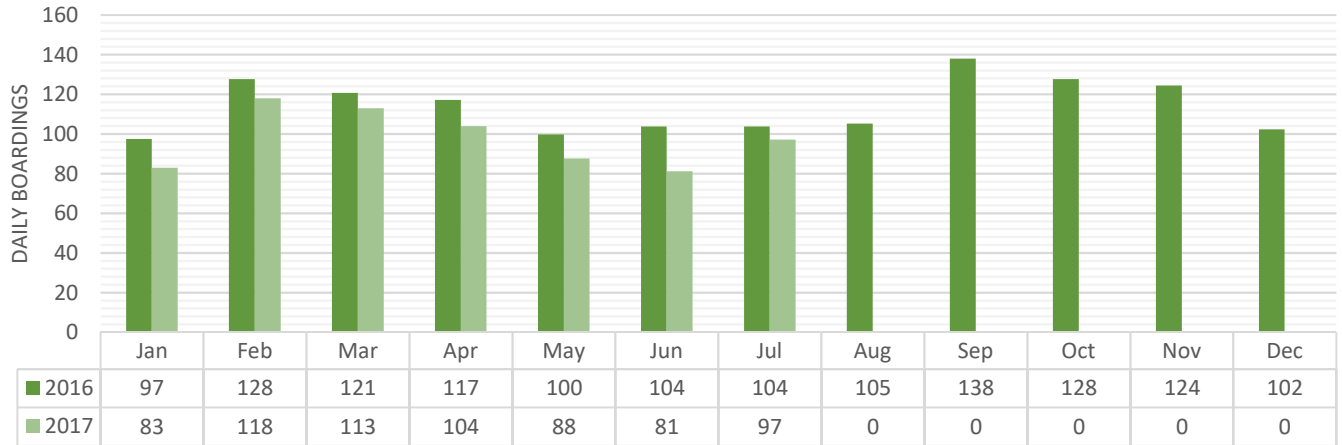
	TOTAL SYSTEM: Jan - Jul			ROGERS: Jan - Jul			
	CY 16	CY 17	% Change	CY 16	CY 17	% Change	% of Total
Days of Op	148	148		148	148		
Fixed Route	165,069	138,004	-16%	22,184	16,486	-26%	12%
Paratransit	18,151	15,285	-16%	3,087	2,561	-17%	17%
Total	183,220	153,289	-16%	25,271	19,047	-25%	12%



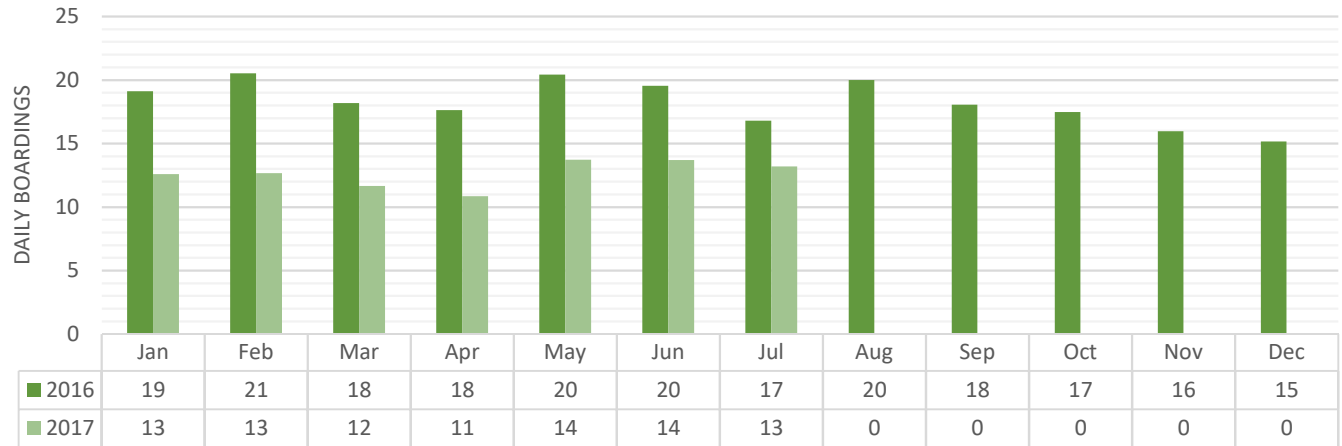
Key Performance Indicators - City of Bentonville

	TOTAL SYSTEM: Jan - Jul			BENTONVILLE: Jan - Jul			
	CY 16	CY 17	% Change	CY 16	CY 17	% Change	% of Total
Days of Op	148	148		148	148		
Fixed Route	165,069	138,004	-16%	16,307	14,424	-12%	10%
Paratransit	18,151	15,285	-16%	2,796	1,869	-33%	12%
Total	183,220	153,289	-16%	19,103	16,293	-15%	11%

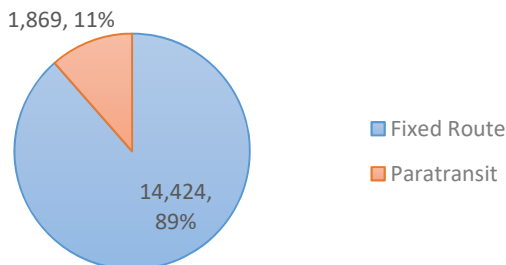
Fixed Route Passengers



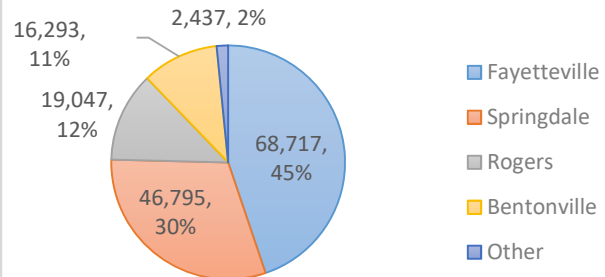
Paratransit Passengers



Bentonville Service: Jan - Jul

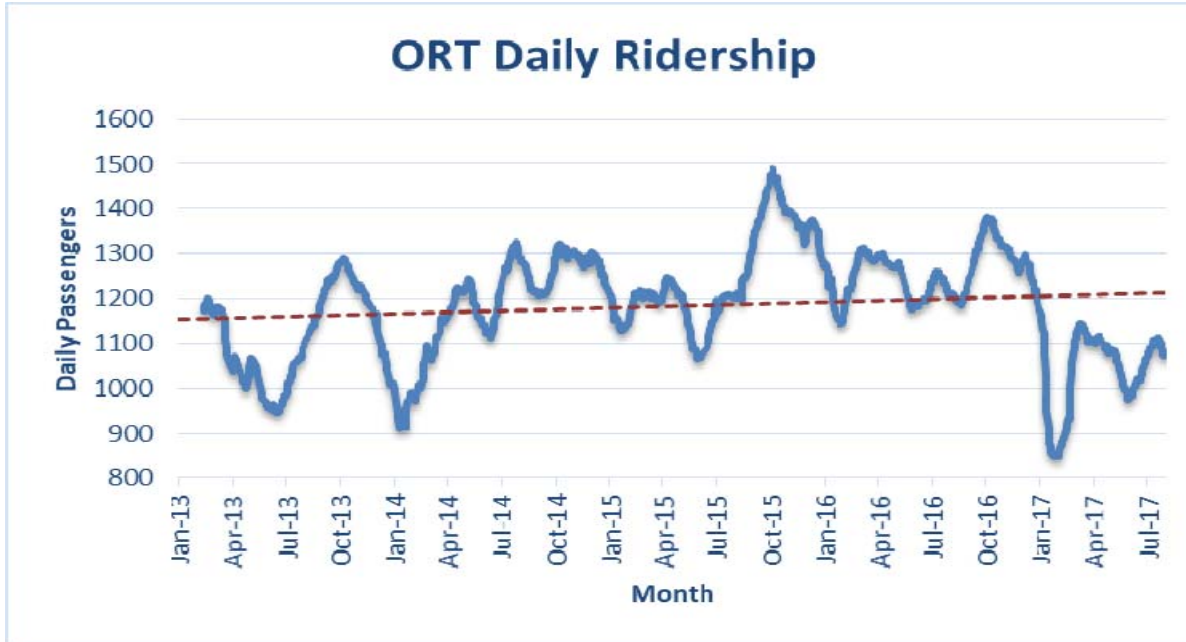


Total Ridership: Jan - Jul



Key Performance Indicators - Other Cities / Areas

	TOTAL SYSTEM: Jan - Jul			Other Cities / Areas: Jan - Jul			
	CY 16	CY 17	% Change	CY 16	CY 17	% Change	% of Total
Days of Op	148	148		148	148		
Fixed Route	165,069	138,004	-16%	1,594	723	-55%	1%
Paratransit	18,151	15,285	-16%	2,329	1,714	-26%	11%
Total	183,220	153,289	-16%	3,923	2,437	-38%	2%



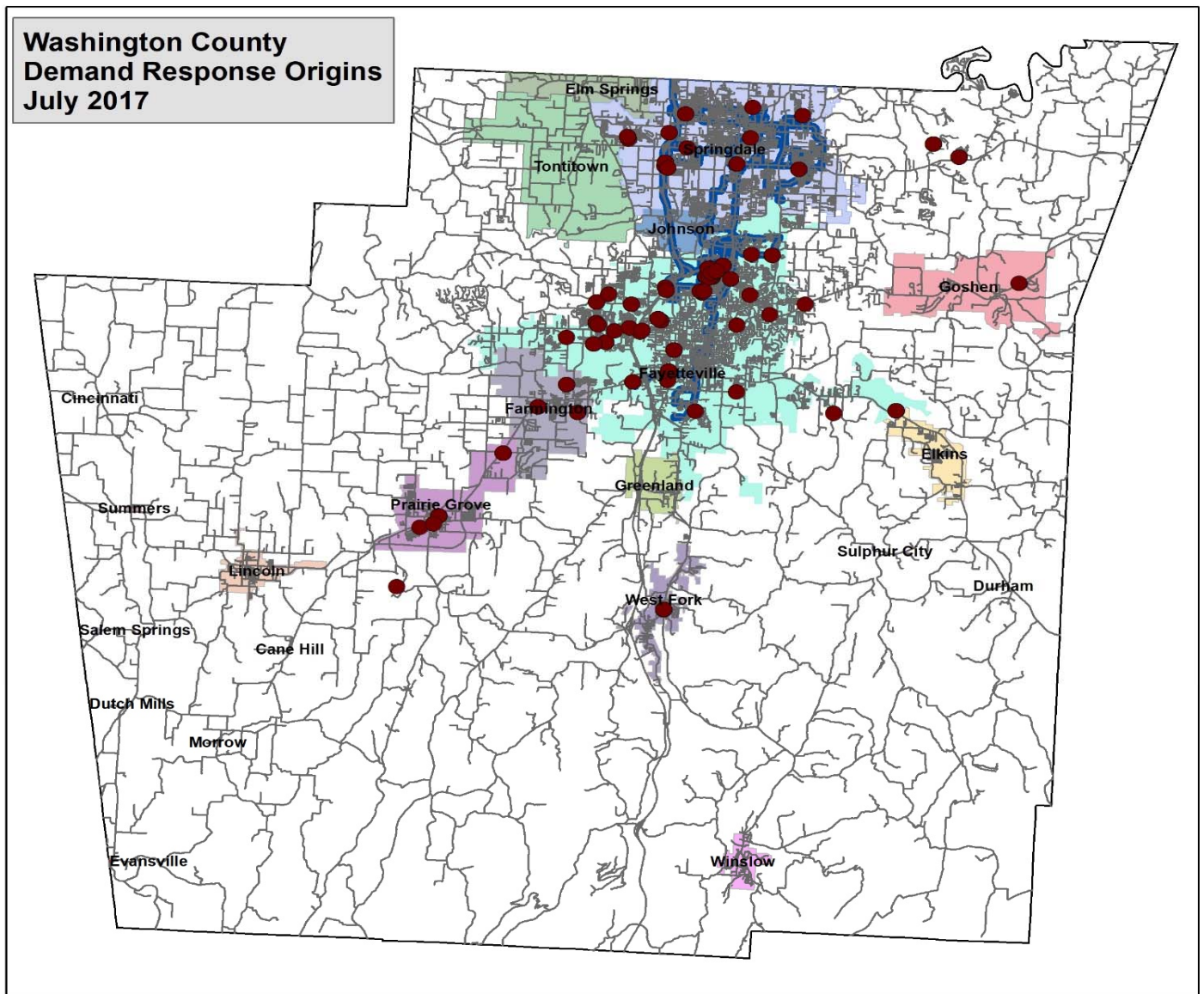
Social Media Statistics

Month	Facebook Likes	Twitter Followers	Instagram Followers	Website Sessions / Day
Jul 2016	653	932	73	138
Aug 2016	664	939	73	191
Sep 2016	670	941	81	161
Oct 2016	679	948	81	123
Nov 2016	695	954	80	132
Dec 2016	709	956	79	138
Jan 2017	877	985	85	310
Feb 2017	888	999	88	125
Mar 2017	900	1014	88	123
Apr 2017	918	1018	91	104
May 2017	929	1030	97	138
Jun 2017	934	1033	96	118
Jul 2017	938	1041	97	106

Washington County Demand Response

Service began April 10th

Area	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2017
Farmington	6	36	42	29						113
Fayetteville	153	142	187	173						655
Goshen	1	0	0	1						2
Lincoln	8	9	5	0						22
Prairie Grove	22	31	32	15						100
Springdale	59	49	54	58						220
Washington County	0	24	31	30						85
West Fork	1	2	3	4						10
Total	250	293	354	310						1207



Passenger Boardings by City: January - July 2017

	Demand Response		ADA Paratransit		Fixed Route		Total	
	2016	2017	2016	2017	2016	2017	2016	2017
Benton County								
Avoca	0	0	0	0	0	0	0	0
Bella Vista	41	19	0	0	0	0	41	19
Benton County	25	32	0	0	0	0	25	32
Bentonville	973	343	1,823	1,526	16,307	14,424	19,103	16,293
Cave Springs	0	2	0	0	0	0	0	2
Centerton	285	102	0	0	0	0	285	102
Garfield	0	0	0	0	0	0	0	0
Gravette	0	0	0	0	0	0	0	0
Little Flock	0	0	0	0	0	0	0	0
Lowell	143	22	0	0	0	0	143	22
Pea Ridge	20	12	0	0	0	0	20	12
Rogers	1,365	821	1,722	1,740	22,184	16,486	25,271	19,047
Siloam Springs	0	0	0	0	0	0	0	0
Total	2,852	1,353	3,545	3,266	38,491	30,910	44,888	35,529

	Demand Response		ADA Paratransit		Fixed Route		Total	
	2016	2017	2016	2017	2016	2017	2016	2017
Washington County								
Elkins	0	0	0	0	0	0	0	0
Farmington	2	124	38	8	160	45	200	177
Fayetteville	2,042	1,772	2,882	2,701	75,155	64,244	80,079	68,717
Goshen	1	3	0	0	0	0	1	3
Greenland	28	0	0	0	143	11	171	11
Johnson	2	2	4	0	394	220	400	222
Lincoln	1	23	35	4	362	198	398	225
Prairie Grove	104	102	8	39	243	133	355	274
Springdale	2,331	1,954	2,684	2,687	49,829	42,127	54,844	46,768
Washington County	45	102	0	0	0	0	45	102
West Fork	2	13	0	0	292	116	294	129
Total	4,558	4,095	5,651	5,439	126,578	107,094	136,787	116,628

	Demand Response		ADA Paratransit		Fixed Route		Total	
	2016	2017	2016	2017	2016	2017	2016	2017
Carroll County								
Berryville	1,262	878	0	0	0	0	1,262	878
Carroll County	170	140	0	0	0	0	170	140
Eureka Springs	10	10	0	0	0	0	10	10
Green Forest	2	1	0	0	0	0	2	1
Total	1,444	1,029	0	0	0	0	1,444	1,029

	Demand Response		ADA Paratransit		Fixed Route		Total	
	2016	2017	2016	2017	2016	2017	2016	2017
Madison County								
Huntsville	7	9	0	0	0	0	7	9
Madison County	94	94	0	0	0	0	94	94
Total	101	103	0	0	0	0	101	103

	Demand Response		ADA Paratransit		Fixed Route		Total	
	2016	2017	2016	2017	2016	2017	2016	2017
Grand Total	8,955	6,580	9,196	8,705	165,069	138,004	183,220	153,289