

City of Fayetteville Staff Review Form

2018-0201**Legistar File ID****4/17/2018**

City Council Meeting Date - Agenda Item Only
N/A for Non-Agenda Item

Tim Nyander

4/10/2018

Water & Sewer Maintenance /
Utilities Department

Submitted By**Submitted Date****Division / Department****Action Recommendation:**

Staff recommends approving a damage claim reimbursement to Drew Christie in the amount of \$13,099.19 for damage to his residence located at 1168 Oaks Manor Drive as a result of flooding after a city water main break.

Budget Impact:

5400.720.4310.5311.04

Water/Sewer

Account Number

Fund

N/A

N/A

Project Number

Project Title

Budgeted Item? Yes

Current Budget \$ 34,500.00

Funds Obligated \$ 6,584.16

Current Balance **\$ 27,915.84****Does item have a cost?** Yes

Item Cost \$ 13,099.19

Budget Adjustment Attached? No

Budget Adjustment \$ -

Remaining Budget **\$ 14,816.65**

V20140710

Previous Ordinance or Resolution #

Original Contract Number:

Approval Date:

Comments:



CITY COUNCIL AGENDA MEMO

MEETING OF APRIL 17, 2018

TO: Mayor and City Council

THRU: Don Marr, Chief of Staff
Water & Sewer Committee

FROM: Tim Nyander, Utilities Director

DATE: April 10, 2018

SUBJECT: Claim Settlement – Drew Christie, 1168 Oaks Manor Drive

RECOMMENDATION:

City staff recommends approving a claim settlement for water damage with Drew Christie in the amount of \$13,099.19 for damage to his residence located at 1168 Oaks Manor Drive.

BACKGROUND:

On February 26, 2018, a water main break occurred near 1168 Oaks Manor Drive, which is owned by Drew Christie (claimant). The water flooded the basement of the claimant's residence, which includes a bedroom, bathroom, and hallway.

DISCUSSION:

Ordinance 5504 identifies the water and wastewater claims process. Drew Christie hired Steamers Carpet Cleaners in the amount of \$576.19 to extract the water, apply a microbial agent, and clean an area rug immediately after the incident. ServiceMaster was contacted by the City of Fayetteville to perform mitigation services in the amount of \$2,581.45. ServiceMaster's remediation included tearing out the damaged sheet rock and baseboards, as well as providing air movers to dry the residence. ServiceMaster has already been paid by the city.

The claimant also incurred restoration expenses, which included the replacement of doors, trim, cabinets, sheet rock, electrical inspection, paint for trim and walls, flooring, stair treads, and labor for the repairs. JD Blagg, LLC will complete these repairs at a cost of \$12,523.00.

Staff recommends reimbursing Drew Christie in the total amount of \$13,099.19 to cover the damage expenses he incurred.

BUDGET/STAFF IMPACT:

Funds are available in the water maintenance self-insurance account.

Attachments:

Cost Detail
Claim Form and Documentation
Photos of Damage

Water Damage Claim at 1168 Oaks Manor Drive

Description	Cost
Doors (3/0, 2/6 interior, 2/6 exterior)	\$ 680.00
Trim Materials 220LF	\$ 400.00
Trim Labor	\$ 950.00
5' cabinet / countertop	\$ 750.00
Sheet rock(remove bottom 2' and replace)	\$ 800.00
Paint trim and Walls	\$ 1,581.00
Insulation, remove and replace	\$ 800.00
New Floor 527 SF	\$ 3,162.00
New stair treads (13 @ 50)	\$ 800.00
Clean up	\$ 600.00
JD Blagg LLC (Labor)	\$ 2,000.00
Steamers Carpet Cleaners	\$ 576.19
Total	\$ 13,099.19

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Claim Request

Although the City of Fayetteville is immune from any claim for liability or damages caused by alleged negligence of its employees, the City Council has authorized a very limited property damage claims procedure.

INSTRUCTIONS: Please complete this form clearly stating the reason for the claim, amount you are requesting, all contact information, and attach appropriate documentation including receipts, estimates, photos, etc. Three (3) itemized written estimates must be provided prior to repairs being made. Substantive documentation **MUST** be provided to establish all monetary values. Additional sheets may be added. Failure to provide all information and fully substantiate your claim will result in the claim being denied. Please do not discard any items that are being claimed as damaged. **Filing a claim does not imply approval**; claims will be investigated before a decision is rendered; claims received more than **30 days** after the incident will be denied. Claims containing inaccurate or fraudulent information will be denied. Please mail to or hand-deliver documents to: **Mayor's Office – Claims, City of Fayetteville, 113 W. Mountain St., Fayetteville, AR 72701 OR Fax to 479-575-8257**

CLAIMANT INFORMATION

First Name

Drew

Last Name

Christie

Middle Initial

M

Claim Type

What type of claim are you requesting?

☒ General ☐ Water and Sewer**Email**

grubsbar@gmail.com

Address

Street Address

4095 N Crossover

Address Line 2

City

Fayetteville

State / Province / Region

Arkansas

Postal / Zip Code

72703

Country

United States

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Daytime Phone

479-841-9497

Alternate Phone

501-912-8789

Incident Location

Address/Location of Occurrence

Street Address

1168 Oaks Manor Drive

Address Line 2

City

Fayetteville

State / Province / Region

Arkansas

Postal / Zip Code

72703

Country

United States of America

INCIDENT INFORMATION**Date of Incident**

2/26/2018

Time of Incident

11:00 AM

Amount being Claimed

\$

Incident Nature

Nature of Occurrence

- ☐ Automotive Related ☐ Home Related ☐ Personal
☒ other

City water pipe burst

Insurance

Do you have any insurance which covers your damage?

- ☐ Yes ☒ No

The City cannot pay a claim in an amount exceeding a Claimant's insurance deductible, if covered. The undersigned hereby files a claim against the City of Fayetteville, Arkansas for the following reason(s): Attach additional sheets if necessary

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Incident Description

The undersigned hereby files a claim against the City of Fayetteville, Arkansas for the following reason(s):

A city water pipe busted on Oaks Manor that morning and flooded the house.
There was 8 inches of water in my house.

File Upload

Attach appropriate documentation including receipts, itemized estimates, photos, etc. If vehicle related, please include proof of insurance if applicable.

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Agreement☒ I Agree.

By checking the "I agree" box below, you agree and acknowledge that 1) your application will not be signed in the sense of a traditional paper document, 2) by signing in this alternate manner, you authorize your electronic signature to be valid and binding upon you to the same force and effect as a handwritten signature, and 3) you may still be required to provide a traditional signature at a later date.

Signature

By signing below, I acknowledge that the above-provided information is true and correct to the best of my knowledge and belief.

*Drew Matthew Christie***Refer To****Department****Additional
Documentation****Memo**

*

Letter to Claimant *

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Comments

Submit Memo



5147 E. Maywood Rd.
Fayetteville, AR 72703

5147 E. Maywood Rd.
Fayetteville, AR 72703
(479)751-1056
steamerscarpetcleaners@gmail.com

Invoice

BILL TO

Matt Christie
5212 Sloan
Rogers, Ar

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
11439	03/02/2018	\$576.19	04/01/2018	Net 30	

DATE	ACTIVITY	AMOUNT
02/26/2018	Flood Services 11689 Oaks Manor, emergency call out, water extraction (3 inches of standing water upon arrival), furniture blocking and removal.	425.00T
03/02/2018	Includes water extraction, microban anti bacterial and mold, cleaning and fan rental. Prices are not set and will vary on a case by case basis., 1 @ \$425.00 Area Rug(s) ITEM: Oriental/Wool Rug (submerged in water) On Location or Pick Up/Delivery Options Your treatment consists of an inspection, pick up, dye test, vacuum, pre-treatment, forced air cleaning, steam extraction or complete submersion cleaning, a second dry vacuum, a rapid air dry humidity controlled application to ensure quicker drying times and delivery. Basic spot treatment, deodorizer is included FREE of charge. Pet treatments and trip fees are additional. Area rugs differ on a case by case basis and cleaning process times will vary., 1 @ \$100.00	100.00T

Thank you for choosing Steamers Carpet Cleaners! We sincerely appreciate your business and look forward to serving you again soon!

www.SteamersCarpetCleanersAR.com

SUBTOTAL	525.00
TAX (9.75%)	51.19
TOTAL	576.19
BALANCE DUE	\$576.19

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JD BLAGG LLC

Invoice

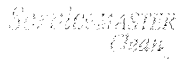
Attention: Grub Christie

JD BLAGG LLC
1635 W Shadowridge Dr
Fayetteville, AR 72701
479-530-7267
Date 4/10/18

PROJECT TITLE: Flood damage repair
INVOICE NUMBER: 137
TERMS: 30 Days

Description		Unit Price	Cost
3/0 LH exterior door			\$ 300.00
2/6 RH interior door			\$ 80.00
2/6 RH exterior door			\$ 300.00
220 LF trim materials			\$ 400.00
trim labor			\$ 950.00
cabinet in bathroom 5' with countertop			\$ 750.00
remove the bottom 2' and replace sheetrock			\$ 800.00
paint trim and walls			\$ 1,581.00
insulation (remove and replace)			\$ 800.00
new floor 527 SF			\$ 3,162.00
new carpet on stairs			\$ 800.00
clean up			\$ 600.00
JD BLAGG LLC FEE			\$ 2,000.00
		Subtotal	\$ 12,523.00
			\$ 0.00
		Total	\$ 12,523.00

Thank you so much for your business!

**ServiceMaster by Quality Restoration**

4208 Johnson Rd.
Springdale, AR 72762
(479) 756-4169

Insured: City of Fayetteville
Property: 1168 Oaks Manor
Fayetteville, AR 72703

Claim Rep.: Weston Bryant

Business: (479) 530-6081
E-mail: weston.bryant@servicemasterqr.com

Estimator: Weston Bryant

Business: (479) 530-6081
E-mail: weston.bryant@servicemasterqr.com

Claim Number:

Policy Number:

Type of Loss: Water Damage

Date Contacted: 2/26/2018 3:30 PM

Date of Loss: 2/26/2018

Date Received: 2/26/2018 3:30 PM

Date Inspected: 2/26/2018 4:30 PM

Date Entered: 3/7/2018 9:23 AM

Price List: ARFA8X_FEB18

Restoration/Service/Remodel

Estimate: CITY_OF_FAY_1168_OAK

Thank you for allowing ServiceMaster by Quality Restoration to meet your mitigation needs.

Tax ID: 20-1283784

PSP Code: 215592

ServiceMaster by Quality Restoration

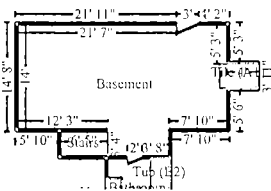
4208 Johnson Rd.
Springdale, AR 72762
(479) 756-4169

CITY_OF_FAY_1168_OAK

Main Level

Miscellaneous

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
20. Emergency service call - during business hours	1.00 EA	0.00	112.21	10.94	123.15
21. Equipment setup, take down, and monitoring (hourly charge)	4.50 HR	0.00	40.47	17.76	199.88
22. Haul debris - per pickup truck load - including dump fees	1.00 EA	102.89	0.00	10.03	112.92
Totals: Miscellaneous				38.73	435.95



Basement

Height: 8'

738.86 SF Walls	441.69 SF Ceiling
1,180.55 SF Walls & Ceiling	441.69 SF Floor
49.08 SY Flooring	91.52 LF Floor Perimeter
96.52 LF Ceil. Perimeter	

Missing Wall

3' 3 11/16" X 8'

Opens into STAIRS

Door

2' X 6' 8"

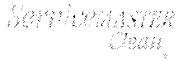
Opens into BATHROOM

Door

3' X 6' 8"

Opens into Exterior

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
11. Apply anti-microbial agent to the floor	441.69 SF	0.00	0.19	8.18	92.10
12. Tear out non-salvageable vinyl, cut & bag for disposal	441.69 SF	0.97	0.00	41.77	470.21
13. Content Manipulation charge - per hour	2.00 HR	0.00	28.04	5.47	61.55
15. Tear out baseboard	91.52 LF	0.34	0.00	3.03	34.15
16. Drill holes for wall cavity drying	23.00 EA	0.00	0.38	0.85	9.59
17. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	1.00 LF	2.52	0.00	0.25	2.77
18. Air mover (per 24 hour period) - No monitoring 7 air movers, 3 days	21.00 EA	0.00	26.01	53.26	599.47
19. Dehumidifier (per 24 hour period) - Large - No monitoring 1 dehu, 3 days	3.00 EA	0.00	77.46	22.66	255.04

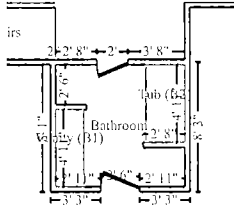


ServiceMaster by Quality Restoration

4208 Johnson Rd.
Springdale, AR 72762
(479) 756-4169

CONTINUED - Basement

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
Totals: Basement				135.47	1,524.88



Bathroom

Height: 8'

302.14 SF Walls	62.91 SF Ceiling
365.05 SF Walls & Ceiling	62.91 SF Floor
6.99 SY Flooring	18.54 LF Floor Perimeter
41.52 LF Ceil. Perimeter	

Door 2' 6" X 6' 8"

Opens into Exterior

Door 2' X 6' 8"

Opens into BASEMENT

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
1. Apply anti-microbial agent to the floor	62.91 SF	0.00	0.19	1.17	13.12
3. Tear out non-salvageable vinyl, cut & bag for disposal	42.91 SF	0.97	0.00	4.06	45.68
4. Tear out baseboard	18.54 LF	0.34	0.00	0.61	6.91
5. Tear out toe kick and bag for disposal	5.00 LF	2.20	0.00	1.07	12.07
6. Tear out wet drywall, cleanup, bag, per LF - up to 2' tall	5.50 LF	2.52	0.00	1.35	15.21
7. Tear out and bag wet insulation	5.50 SF	0.56	0.00	0.30	3.38
8. Air mover (per 24 hour period) - No monitoring	9.00 EA	0.00	26.01	22.82	256.91
3 air movers, 3 days					
Totals: Bathroom				31.38	353.28

Crawlspace

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
9. Apply anti-microbial agent to the surface area	50.00 SF	0.00	0.19	0.93	10.43
10. Air mover (per 24 hour period) - No monitoring	9.00 EA	0.00	26.01	22.82	256.91
3 air movers, 3 days					
Totals: Crawlspace				23.75	267.34

Total: Main Level 229.33 2,581.45

ServiceMaster
Clean**ServiceMaster by Quality Restoration**4208 Johnson Rd.
Springdale, AR 72762
(479) 756-4169

Line Item Totals: CITY_OF_FAY_1168_OAK	229.33	2,581.45
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Grand Total Areas:

1,170.14 SF Walls	525.83 SF Ceiling	1,695.98 SF Walls and Ceiling
525.83 SF Floor	58.43 SY Flooring	126.21 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	154.18 LF Ceil. Perimeter
525.83 Floor Area	571.64 Total Area	1,250.28 Interior Wall Area
1,034.33 Exterior Wall Area	119.00 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	

*ServiceMaster
Clean***ServiceMaster by Quality Restoration**

4208 Johnson Rd.
Springdale, AR 72762
(479) 756-4169

Summary for Dwelling

Line Item Total	2,352.12
Total Sales Tax	229.33
	<hr/>
Replacement Cost Value	\$2,581.45
Net Claim	<u>\$2,581.45</u>

Weston Bryant















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