

City of Fayetteville Staff Review Form

2022-0469

Legistar File ID

6/7/2022

City Council Meeting Date - Agenda Item Only  
N/A for Non-Agenda Item

Tim Nyander

5/19/2022

WATER SEWER (720)

Submitted By

Submitted Date

Division / Department

Action Recommendation:

Staff recommends approval of payment to Patricia Knepp for water damage to the residence located at 3252 N. Makeig Ct. resulting from a large City water main break.

Budget Impact:

5400.720.4310.5311.04

Water and Sewer

Account Number

Fund

N/A

N/A

Project Number

Project Title

Budgeted Item? Yes

Current Budget \$ 86,521.94

Funds Obligated \$ -

Current Balance \$ 86,521.94

Does item have a cost? Yes

Item Cost \$ 40,707.67

Budget Adjustment Attached? No

Budget Adjustment \$ -

Remaining Budget \$ 45,814.27

V20210527

Purchase Order Number: \_\_\_\_\_

Previous Ordinance or Resolution # \_\_\_\_\_

Change Order Number: \_\_\_\_\_

Approval Date: \_\_\_\_\_

Original Contract Number: \_\_\_\_\_

Comments:



**MEETING OF JUNE 7, 2022**

**TO:** Mayor and City Council

**THRU:** Susan Norton, Chief of Staff

**FROM:** Tim Nyander, Utilities Director

**DATE:** May 19, 2022

**SUBJECT:** **Water Damage Claim for Patricia Knepp at 3252 N. Makeig Ct.**

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**RECOMMENDATION:**

Staff recommends approval of payment to Patricia Knepp for water damage to the residence located at 3252 N. Makeig Ct. resulting from a large City water main break.

**BACKGROUND:**

On September 20, 2021, the City of Fayetteville experienced a large 36-inch diameter water main break on N. Makeig Ct. Patricia Knepp owns the home located at 3252 N. Makeig Ct. This large water main break caused substantial amounts of flooding and damage to the neighborhood and to the Knepp's residence. Patricia Knepp's insurance company denied her claim, so she immediately filed a damage claim with the City after the incident.

**DISCUSSION:**

Per City Code §39.10 – Water and Wastewater Damage Claims, “The Utilities Department Director may not authorize any payment greater than \$8,000.00 for any claim pursuant to this section. The Mayor may request the City Council to authorize an amount greater than \$8,000.00 by resolution, but in no case shall the city pay more than \$20,000.00 pursuant to this claims procedure for a damage claim related to a water or wastewater utility infrastructure occurrence unless in an extraordinary case the Mayor recommends and the City Council by two-thirds ( $\frac{2}{3}$ ) majority approves an exemption from the \$20,000.00 damage cap and approves a payment up to \$40,000.00.”

A partial payment has previously been made to Patricia Knepp in the amount of \$4,478.02 for reimbursement for structural investigation, remedial design, replacement shower head, and moving expenses. A payment was also made directly to Ecogress Landscaping in the amount of \$3,521.98 to repair the landscaping that was damaged. The total payments made for this claim to date are in the amount of \$8,000.00, which was allowed per City Code §39.10.

The water main break flooded the residence and caused major damage to the foundation of the home. The claimant is requesting reimbursement in the amount of \$36,100.00 for the repair of the foundation. The water main break also damaged landscaping and some personal contents in the home, with a reimbursement request of \$3,577.99. The claimant performed minor repairs in the home with help from family and friends and is requesting reimbursement for materials

purchased from Lowe's and Home Depot, transportation expenses from Good Shepherd for Mr. Knepp, landscaping repair services from Ecogress Landscaping, and reimbursement for a damaged pole saw that was rendered inoperable. These expenses that Patricia Knepp is requesting reimbursement for total up to \$1,029.68.

The total reimbursement Patricia Knepp is requesting is \$40,707.67. Below is a summary list of the expenses Patricia Knepp has already paid and is requesting reimbursement for:

<u>Date</u>	<u>Business</u>	<u>Amount</u>	<u>Description</u>
1/22/2022	Lowe's	\$46.60	ceiling repair
1/26/2022	Home Depot	\$95.61	ceiling repair
1/29/2022	Lowe's	\$59.09	ceiling repair
1/30/2022	Lowe's	\$21.93	squirrel control
2/5/2022	Lowe's	\$22.43	ceiling repair
3/4/2022	Lowe's	\$132.16	garage
3/5/2022	Lowe's	\$92.15	garage
5/5/2022	Lowe's	\$273.67	indoor repair/paint
5/5/2022	Lowe's	\$8.76	materials
5/5/2022	Lowe's	\$131.63	paint/indoor
5/6/2022	Lowe's	\$76.40	paint/materials indoor
5/7/2022	Home Depot	\$19.25	door repair/adjustment
5/9/2022	Good Shepherd	\$50.00	transportation for Mr. Knepp
5/10/2022	Foundation Specialties	\$36,100.00	foundation repair
5/12/2022	Ecogress	\$2,500.00	drainage correction due to grade change
5/12/2022	Ecogress	\$978.00	balance from landscape work
TBD	Remington Power Tools	\$99.99	replace inoperable pole saw damaged by flood
	<b>Total</b>	<b>\$40,707.67</b>	

Staff requests approval to reimburse Patricia Knepp for the maximum amount allowed by Section §39.10 of the City Code.

#### **BUDGET/STAFF IMPACT:**

Funds are available in the Insurance Self (Non-Vehicle Damage) account within the Water & Sewer fund.

#### **Attachments:**

Documentation of Previous Payments  
 Receipts for Reimbursement Requests  
 Insurance Denial Letter

# CHECK REQUEST

Date: 1/11/2022

Vendor Number: -

Payable to: Patricia Knepp  
3252 N. Makeig Ct.  
Fayetteville, AR 72703

Manual Check ☐

Mail Yes ☒ No ☐

Return Check to: \_\_\_\_\_  
 \_\_\_\_\_

For: Reimbursement for structural investigation, remedial design, replacement shower head, and moving expenses after water main break. Separate Check Code \_\_\_\_\_

Partial payment/reimbursement - more to be paid to claimant later when repairs are completed. Patricia Knepp 479-879-3086 Bank Number 123

Payable From: Fund Name Water & Sewer

Amount of Check \$ 4478.02

Charged as follows:

Account Name	Item Description	Amount							
			Fund	Div	Program	Base	Detail	Project	Sub Project
Self Insurance - Non Vehicular Damage	Damage Claim	4,478.02	5400	720	4310	5311	04		
TOTAL		\$4,478.02							

Prepared by: Shea Fankhouser

Approved by: Tim Nyander 

Entered: \_\_\_\_\_

Accounting Use - Receipting

G/L Account Number \_\_\_\_\_

Key Code \_\_\_\_\_

Additional Approval:  
☐ Does Not Meet  
 Purchasing Policy  
 Approved \_\_\_\_\_





## Claim Request

Although the City of Fayetteville is immune from any claim for liability or damages caused by alleged negligence of its employees, the City Council has authorized a very limited property damage claims procedure.

**INSTRUCTIONS:** Please complete this form clearly stating the reason for the claim, amount you are requesting, all contact information, and attach appropriate documentation including receipts, estimates, photos, etc. Three (3) itemized written estimates must be provided prior to repairs being made. Substantive documentation **MUST** be provided to establish all monetary values. Additional sheets may be added. Failure to provide all information and fully substantiate your claim will result in the claim being denied. Please do not discard any items that are being claimed as damaged. **Filing a claim does not imply approval**; claims will be investigated before a decision is rendered; claims received more than **30 days** after the incident will be denied. Claims containing inaccurate or fraudulent information will be denied. Please mail to or hand-deliver documents to: **Mayor's Office – Claims, City of Fayetteville, 113 W. Mountain St., Fayetteville, AR 72701 OR Fax to 479-575-8257**

### CLAIMANT INFORMATION

**First Name**

Patricia

**Last Name**

Knepp

**Middle Initial**

**Claim Type**

What type of claim are you requesting?

☐ General ☒ Water and Sewer

**Email**

ckcaudle@yahoo.com

**Address**

Street Address

3252 Makeig Court

Address Line 2

City

Fayetteville

State / Province / Region

AR

Postal / Zip Code

72703

Country

United States

**Daytime Phone**

479-263-4962

**Alternate Phone****Incident Location**

Address/Location of Occurrence

Street Address

3252 Makeig Court

Address Line 2

City

Fayetteville

State / Province / Region

AR

Postal / Zip Code

72703

Country

Untied States

**INCIDENT INFORMATION****Date of Incident**

9/20/2021

**Time of Incident**

6:30 PM ▾

**Amount being Claimed**

\$

**Incident Nature**

Nature of Occurrence

- ☐ Automotive Related ☐ Home Related ☐ Personal
- ☒ other

water main break

**Insurance**

Do you have any insurance which covers your damage?

- ☐ Yes ☒ No

The City cannot pay a claim in an amount exceeding a Claimant's insurance deductible, if covered. The undersigned hereby files a claim against the City of Fayetteville, Arkansas for the following reason(s): Attach additional sheets if necessary

**Incident  
Description**

The undersigned hereby files a claim against the City of Fayetteville, Arkansas for the following reason(s):

Water main break

**File Upload**

Upload

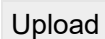
Attach appropriate documentation including receipts, itemized estimates, photos, etc. If vehicle related, please include proof of insurance if applicable.

**Agreement**☒ I Agree.

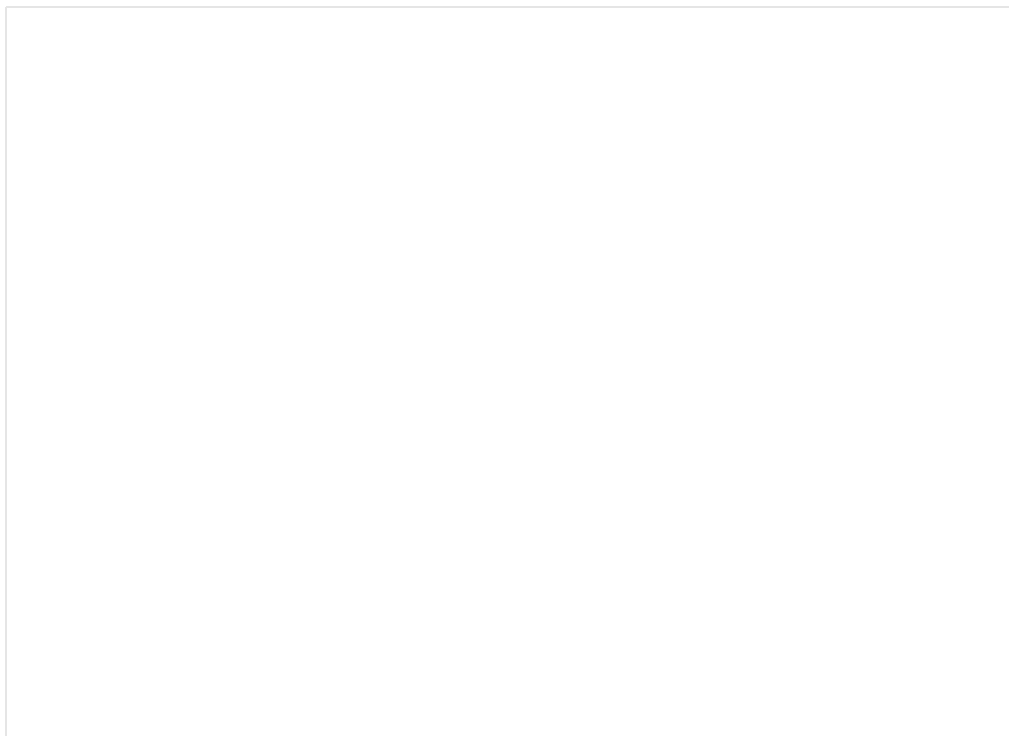
By checking the "I agree" box below, you agree and acknowledge that 1) your application will not be signed in the sense of a traditional paper document, 2) by signing in this alternate manner, you authorize your electronic signature to be valid and binding upon you to the same force and effect as a handwritten signature, and 3) you may still be required to provide a traditional signature at a later date.

**Signature**

By signing below, I acknowledge that the above-provided information is true and correct to the best of my knowledge and belief.

**Refer To**Shea Fankhouser **Department**WATER & SEWER **Additional  
Documentation****Memo**

\*



**Letter to Claimant\***

Upload

Comments



January 11, 2022

Patricia Knepp  
3252 N. Makeig Ct.  
Fayetteville, AR 72703

Subject: Water Claim

Dear Patricia Knepp,

The City of Fayetteville is in receipt of your claim form concerning the large water main break near your residence located at 3252 N. Makeig Ct. in Fayetteville on September 20, 2021, which resulted in structural damage to your home.

The City of Fayetteville offers to reimburse you in the amount of \$4,478.02 for the previous payments to Gore 227 Inc., Amazon, and Razorback Moving & Storage.

The City is processing the payments in these amounts, and the payments issued will not finalize your damage claim. The claim will be finalized when the home repairs are completed, and the remaining payment will be issued at that time, pending City Council approval.

In order to release your payment, a release form prepared by the City Attorney's office must be signed and notarized. The City Attorney's Office will be contacting you to resolve this matter.

Sincerely,

**City of Fayetteville**

A handwritten signature in blue ink, appearing to read "Tim Nyander", is written over a faint, circular official stamp.

Tim Nyander  
Utilities Director

JAMES W. GORE, P.E.  
P.O. Box 132  
Gateway, AR 72733

  
GORE 227 INC.

PHONE: (479) 933-2668  
Toll Free (877) 335-1836  
Email: goreengineering@aol.com

## INVOICE & STATEMENT OF ACCOUNT

INVOICE NO 1142-1021

October 29, 2021

Mrs. Patricia A. Knepp  
Mr. James F. Knepp  
Ms. Cindy Caudle  
via email: ckcaudle@yahoo.com

G227 Project No & Description

1142-21-227

Structural Investigation  
Damage from Flooding and High Velocity Water  
due to 36" Waterline Rupture  
3252 N. Makeig Court  
Fayetteville, Arkansas

Invoice Period: October 12, 2021 thorough October 29, 2021

ITEM	QTY.	UNIT	DESCRIPTION	CONTRACT	UNIT PRICE	CURRENT
Structural Investigation - Preliminary						
	1	L.S.	Preliminary Investigation	Lump Sum	\$600.00	\$600.00
SUBTOTAL						\$600.00
TOTAL						\$600.00
SUMMARY						
PREVIOUS AMOUNT COMPLETE				\$0.00		
CURRENT AMOUNT COMPLETE				\$600.00		
TOTAL AMOUNT COMPLETE				\$600.00	TOTAL AMOUNT COMPLETE	\$600.00
LESS PREVIOUS PAYMENTS				(\$600.00)	LESS PREVIOUS INVOICES	\$0.00
TOTAL AMOUNT DUE				\$0.00	TOTAL INVOICE AMOUNT	\$600.00

THANK-YOU FOR THE OPPORTUNITY TO SERVE YOU ON THIS PROJECT!

*Paid 10-13-21  
CK no 2658*



STRUCTURAL & CIVIL ENGINEERING



JAMES W. GORE, P.E.  
P.O. Box 132  
Gateway, AR 72733



PHONE: (479) 503-2069  
Toll Free (877) 335-1835  
Email: goreengineering@aol.com

## INVOICE & STATEMENT OF ACCOUNT

INVOICE NO 1142-1121

November 23, 2021

Mrs. Patricia A. Knepp  
Mr. James F. Knepp  
Ms. Cindy Caudle  
via email: ckcaudle@yahoo.com

G227 Project No & Description

1142-21-227

Structural Investigation & Remedial Design  
Damage from Flooding and High Velocity Water  
due to 36" Waterline Rupture  
3252 N. Makeig Court  
Fayetteville, Arkansas

Invoice Period: October 30, 2021 thorough November 23, 2021

ITEM	QTY.	UNIT	DESCRIPTION	CONTRACT	UNIT PRICE	CURRENT
Structural Analysis, Design and Remedial Design Drawings for Repair of Home						
	1	L.S.	Analysis, Design and Dwg: Lump Sum		\$3,500.00	\$3,500.00
SUBTOTAL						\$3,500.00
TOTAL						\$3,500.00
SUMMARY						
PREVIOUS AMOUNT COMPLETE				\$600.00		
CURRENT AMOUNT COMPLETE				\$3,500.00		
TOTAL AMOUNT COMPLETE				\$4,100.00	TOTAL AMOUNT COMPLETE	\$4,100.00
LESS PREVIOUS PAYMENTS				(\$1,800.00)	LESS PREVIOUS INVOICES	(\$600.00)
TOTAL AMOUNT DUE				\$2,300.00	TOTAL INVOICE AMOUNT	\$3,500.00

THANK-YOU FOR THE OPPORTUNITY TO SERVE YOU ON THIS PROJECT!



STRUCTURAL & CIVIL ENGINEERING





**Final Details for Order #112-6602816-1657060**

Print this page for your records.

**Order Placed:** September 24, 2021  
**Amazon.com order number:** 112-6602816-1657060  
**Order Total:** \$32.62

**Shipped on September 24, 2021**

**Items Ordered**

1 of: *High-Pressure Handheld Shower Head 6-Setting - 5" Handheld Rain Shower with Hose - Powerful Shower Spray Even with Low Water Pressure in Supply Pipeline - Low Flow Shower-Head, Chrome*

Sold by: Lokby ([seller profile](#)) | Product question? [Ask Seller](#)

Condition: New

**Price**

\$29.72

**Shipping Address:**

Cindy Caudle  
3421 N BUCKINGHAM DR  
FAYETTEVILLE, AR 72703-3787  
United States

**Shipping Speed:**

FREE Prime Delivery

**Payment information****Payment Method:**

Amazon.com Visa Signature | Last digits: 0105

Item(s) Subtotal: \$29.72

Shipping & Handling: \$0.00

-----

**Billing address**

Cindy Caudle  
3421 N BUCKINGHAM DR  
FAYETTEVILLE, AR 72703-3787  
United States

Total before tax: \$29.72

Estimated tax to be collected: \$2.90

-----

**Grand Total: \$32.62**

**Credit Card transactions**

Visa ending in 0105: September 24, 2021: **\$32.62**

To view the status of your order, return to [Order Summary](#).

[Conditions of Use](#) | [Privacy Notice](#) © 1996-2021, Amazon.com, Inc. or its affiliates



**CONTRACT FOR SERVICE - BOL**

Invoice: 4318-1  
 Service Date: 09-22-2021  
<http://www.razorbackmoving.com/>



**RAZORBACK MOVING**  
 3801 W LOCUST ST  
 ROGERS, ARKANSAS 72756  
 TEL: (479) 636-0310

**Cindy Caudle**

Cindy: (479) 263-4962 m

**LOGISTICS - RESIDENTIAL**

<b>ORIGIN</b> <b>3252 NORTH MAKEIG COURT</b>  FAYETTEVILLE, ARKANSAS 72703 TYPE: HOUSE [LESS THAN 50 FEET] FLOOR: , 1 STAIRS	<b>STOPS</b> <b>NO EXTRA STOPS</b>	<b>DESTIN</b> <b>3421 NORTH BUCKINGHAM DRIVE</b>  FAYETTEVILLE, ARKANSAS 72703 TYPE: HOUSE [LESS THAN 50 FEET] FLOOR: , 1 STAIRS
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**IMPORTANT NOTICE:** CUSTOMER ACCEPTS ANY AND ALL LIABILITY OF WATER DAMAGE. RAZORBACK MOVING WILL NOT DISCONNECT OR RECONNECT ANY WATER LINES UNLESS ARRANGED PRIOR TO THE MOVE IN WRITING. Unless otherwise specified, customer expressly releases the shipment to a declared value of \$0.60 per pound per article, and shall continue during and all services rendered. Carriers maximum liability for loss and damage shall be \$0.60 per pound per article (Required by law). There is a \$250.00 deductible to the customer under the terms of this valuation. In the event of any litigation, customer agrees that venue lies in Benton County. The company is not liable for damage to items packed by others or for items which require packing for safe handling, ie mirrors, marble, pictures, glass tops, lamps, or lamp shades, box springs, and mattresses, and all other unpacked fragile items, as well as all breakables packed in a carton by customer. Furthermore, all functions of electrical and mechanical appliances to include, but not limited to, computers, refrigerators, televisions, stereos, washing machines, dryers, etc. Unless there is visible outward damage. In no case is the carrier liable due to the inherent vice nature of any article being moved.

This proposal is for listed items and services only! Additional items and services may result in additional charges. Razorback Moving reserves the right to cancel all arrangements made between our office and person(s) listed on proposal for any reason. Razorback Moving will not be responsible for lost, broken or stolen items if anyone other than Razorback Moving employees or person(s) listed on proposal are handling items that are to be moved. Razorback Moving is not responsible for particle/pressed board materials at joining or attached points due to construction of material. I also agree to all Terms and Conditions on the back of this contract.

**ARKANSAS REQUIRED NOTIFICATION:** A household goods carrier's liability for loss or damage to any shipment is \$0.60 per pound, per article, unless the carrier and shipper agree, in writing, to a greater level of liability.

The Mover shall not be liable for the loss or destruction of, or damage to the goods/articles tendered and moved and or stored here under, or any part thereof, unless claim is made, in writing, to the mover listed on the front of this Contract and filed with the Mover within thirty (30) days, or the minimum time afforded by local ordinance, where applicable. A claim form is located on movers website [www.razorbackmoving.com](http://www.razorbackmoving.com). This form must be filled in its entirety and within the allotted time above. Once this claim form is submitted no further claims may

**DIFFICULT ACCESS EXCEPTIONS:** I understand that the movers in attempting to get a piece of furniture into an area that said piece has difficulty entering or exiting from is not insured. This said piece or pieces and the property damage that may incur is not insured in this event. I hereby knowingly accept all responsibility to any and all damages that may incur to existing property such as walls, bannisters, doorways, light fixtures, fans, sprinklers, etc., and all floor coverings, i.e. rugs, linoleum, wooden floors, laminate, tile, etc. In this instance, any kind of damage to the furniture or property is not covered or the responsibility of the mover.

The customer hereby releases the entire shipment to a value not exceeding.

\$ 0.60  
 \$0.60 per pound per article  
 (Unless otherwise specified)

**NOTICE:** The customer signing this contract must insert in the space above in his own handwriting his declaration of the actual value of the shipment, otherwise the shipment will be deemed released to a maximum value equal to \$0.60 per pound per article.

**STORAGE ACCOUNTS ACCESS:**  
 MINIMUM 24 HOUR NOTICE  
 ACCESS FEES WILL APPLY

**MUST SIGN BEFORE LOADING →**

CUSTOMER OR HIS / HER AGENT

DRIVER

**TERMS:** CASH, MONEY ORDER OR CASHIERS CHECK IS REQUIRED PRIOR TO UNLOADING OF GOODS FROM OUR VEHICLES ON ALL LONG DISTANCE MOVES, LOADING TRUCKS LEAVING TOWN AND ON BELONGINGS GOING INTO STORAGE. NO PERSONAL CHECKS OR CREDIT/DEBIT. NO EXCEPTIONS!! LOCAL MOVES WITHIN NW ARKANSAS MAY PAY CASH, CASHIERS CHECK, A VALID PERSONAL CHECK FROM A LOCAL BANK SHOWING UPON ITS FACE THE NAME AND ADDRESS OF THE SHIPPER OR AUTHORIZED REPRESENTATIVE, OR VIA A CREDIT CARD. ALL CREDIT/DEBIT CARDS HAVE A 4% TRANSACTION FEE. If invoice is not paid a service charge of 1.5% per month (18% per year) will be added to the unpaid balance. Should collection procedures be necessary to collect this bill, the customer agrees to pay and all costs of collection including reasonable attorney fees. A \$35.00 service charge will be assessed on all checks returned by the bank as unpaid.

When loading trucks, POD's, trailers etc, our liability for your belongings is from the house to the truck, POD, trailer ONLY! Once we are done loading and the truck, trailer or POD is moved, we are no longer responsible for the contents or ANY damage that occurs while in transit. The customer is responsible for providing furniture pads, rope or any thing they want to use to protect their furniture while being loaded. NO EXCEPTIONS!

**Moving Charges**

TIME :12:00pm to 2:00pm,	MEAL TIME ALLOWANCE OR TIME LOST DUE TO WEATHER CONDITIONS	DISCOUNT TIME 00:00	TOTAL CHARGED TIME 02:00
1 MOVING VAN(S) AND 2 MEN @ \$ 157.00 PER HOUR, FOR 02:00 HOURS			314 00
<input type="checkbox"/> CONFIRMED FOR _____ 1) A 4% Transaction Fee Applied To Credit/Debit Cards 2) ALL JOBS HAVE A 2 HOUR MINIMUM! NO EXCEPTIONS! 3) Sorry NO Personal Checks or Credit Cards On Trucks Being Loaded, Moves Go ing Into Storage Or Any Move Going Out Of Town. Cash, Money Order Or 4) Payment of \$ 345.40 via Cash	SUBTOTAL ARKANSAS SALES TAX		\$ 314 00 10%
	GRAND TOTAL		\$ 345 40

**DELIVERY ACKNOWLEDGEMENT:** ACKNOWLEDGMENT IS MADE OF PERFORMANCE OF SERVICES OUTLINED ABOVE IN A SATISFACTORY MANNER, AND ALL GOODS RECEIVED SATISFACTORY EXCEPT AS NOTED ABOVE.



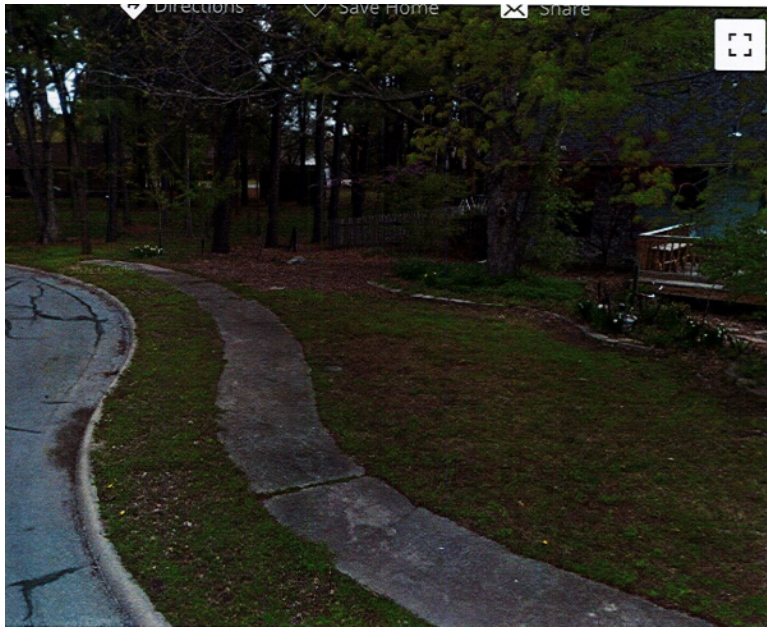
### 3252 Makeig Court

(contact persons: Pat Knepp-479.879.3086/Cindy Caudle-479.263.4962)

Goals (specific details explained below):

- Level and restore area north of the home in the front yard
  - Materials requested: topsoil, straw bales, wood chips (no pine)
- Area between sidewalk and curb along front of the home leveled, holes filled, and grass re-seeded or sod laid

Image prior to main break (for reference):



1- Please add topsoil in area noted below to bring ground level with that of existing yard (see "before" image above)



2- After topsoil is added, please place 10 bales of straw at the edge of property to prevent from washing into neighboring lot and secure/stabilize topsoil

- Straw bales placed along line drawn below:





3- Topsoil added in this area, as well, to bring level with yard:



4- After adding topsoil, please deposit 10 cubic yards of wood chips in the area noted in the image below (no pine, please)

- Owner will distribute throughout yard to replace what was washed away then spread remaining in the area deposited for weed control (again, refer to “before” image for clarification if needed)



5- Return big rock to its original location shown in image below (so it wouldn't be picked up while all the work was going on, one of the workers moved it aside...much appreciated!):



### Items related to the cul de sac and common property:

Extend sidewalk in Makeig Court cul de sac

- Sidewalk should be a consistent distance from curb and continue through end of property line of 3252 Makeig Court



We would like to request the green space in cul de sac to be restored (images pre-main break are included below). This area is consistently used and enjoyed by families throughout the neighborhood. We would like the green space to include:

- Street light
- Flag pole
- Park bench
- 2 large flower pots







# Ecograss Landscaping

22033 East Highway 412  
Springdale, AR 72764  
(479) 502-7048



To:  
Aaron Watkins  
3252 N Makeig Ct  
Fayetteville , AR 72703

Invoice # 1824  
Invoice Date 05/12/2022  
Payment Term

**Amount Due \$3,521.98**

Item	Quantity	Price	Line Total
Drainage + Landscaping Work	1.0	\$3,521.98	\$3,521.98

Subtotal: \$3,521.98

Tax: \$0.00

Past Due Amount: \$0.00

**Amount Due: \$3,521.98**

## Project description:

Remove bad dirt in the front  
Install fresh soil and compost mixture  
Rake leaves, blow, clean up and haul off  
Set the compost as foundation in beds  
Use flat rocks and river gravel 2"  
Install drain pipes in front and back area  
Install hard wood mulch in beds

## Materials included in maintenance:

Top soil  
Compost  
Flat Rocks  
River Gravel 2"  
Mulch  
Labor

**Paid by the City.**

## Notes

ceiling  
supplies  
- repair -



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: FSTLAN01 13 TRANS#: 80485714 01-29-22

19698 WARNER WALL SCRAPER BLADE	4.98
19634 WARNER WALL SCRAPER	11.98
954434 5-GAL LOWES BUCKET-UNITED	24.90
5 @	4.98
44066 27-GAL HEAVY DUTY TOTE	11.98
*MINIMUM RETAIL PRICE APPLIED TO THIS ITEM*	

SUBTOTAL:	53.84
TAX:	5.25
INVOICE 37247 TOTAL:	59.09
M/C:	59.09

M/C: XXXXXXXXXXXX9895 AMOUNT:59.09 AUTHCD: 07818S  
CHIP REFID:043237017100 01/29/22 13:48:34

APL: Mastercard TUR: 8000008000

AID: A0000000041010 TSI: 6800

STORE: 432 TERMINAL: 37 01/29/22 13:48:34

# OF ITEMS PURCHASED: 8

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JONATHAN SORRELL

materials to begin ceiling repair ✓



LOWE'S HOME CENTER, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: FSTLAN03 13 TRANS#: 80606485 01-21-22

590695 SCOTCH BLUE 1.88 ORIGINAL	29.94
3 @	6.98
653493 FROST KING ROLL DRY CLOTH	9.54
*MINIMUM RETAIL PRICE APPLIED TO THIS ITEM*	
2 @	4.77
125055 28-IN CONTRACTIONS PAPER	11.98

SUBTOTAL:	42.46
TAX:	4.14
INVOICE 37683 TOTAL:	46.60
M/C:	46.60

M/C: XXXXXXXXXXXX9895 AMOUNT:46 AUTHCD: 05454S

CHIP REFID:043237016457 01/21/22 17:08:05

APL: Mastercard TUR: 8000008000

AID: A0000000041010 TSI: 6800

STORE: 432 TERMINAL: 37 01/21/22 17:08:05

# OF ITEMS PURCHASED: 6

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JONATHAN SORRELL



Order #W881581100

Placed on: Jan 26, 2022

*ceiling repair*

## Billing Information

**Cindy Caudle**3421 N. Buckingham Drive  
FAYETTEVILLE AR 72703

Payment Method: MC \*\*\*9895

Item	Price/Item	Qty	Line Total
<b>Ship To Home (1 item)</b> 3421 N. Buckingham Drive , FAYETTEVILLE, AR 72703			
<b>Saint-Gobain ADFORS FibaFuse MAX 2-1/16 in. x 250 ft. Reinforced Paperless Drywall Joint Tape</b>	\$5.80	1	\$5.80
<b>Expect it on Feb 04</b>			
<b>Ship To Home (1 item)</b> 3421 N. Buckingham Drive , FAYETTEVILLE, AR 72703			
<b>Bon Tool Crows Foot Double Texture Brush</b>	\$28.21	1	\$28.21
<b>Expect it on Feb 01</b>			
<b>Ship To Home (1 item)</b> 3421 N. Buckingham Drive , FAYETTEVILLE, AR 72703			
<b>ToolPro 18 in. Knockdown Knife with Clear Lexan Blade</b>	\$23.16	1	\$23.16
<b>Expect it on Feb 02</b>			
<b>Store Pickup (2 items)</b> 675 E Joyce Blvd #1403, Fayetteville, AR 72703			
<b>Items picked up from store #1403</b>			
<b>Homax Ceiling Texture Scraper for Popcorn Ceiling Removal</b>	\$18.97	1	\$18.97
<b>Available: Today</b>			
<b>Wal-Board Tools 14 in. Blue Steel Blade Taping Knife</b>	\$10.98	1	\$10.98
<b>Available: Today</b>			
<b>Subtotal</b>			<b>\$87.12</b>

1/26/22, 8:50 AM

The Home Depot - Order Confirmation

Pick Up In Store

**FREE**

Shipping

**FREE**

Sales Tax

**\$8.49**

**Total**

**\$95.61**

You Saved

**\$5.99**

---

**Need help?**

Online Customer Support:  
1-800-430-3376

Call 7 days a week:  
6 a.m. to 2 a.m. EST



LOVE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: FSTLAN04 13 TRANS#: 80100929 02-05-22

40383 BH 9-IN HEAVY DUTY CAGE F	3.98
58216 BLUE HAWK 9-3/8-IN ROLLER	12.98
40645 BLUE HAWK DEEP WELL PLAST	3.48

SUBTOTAL:	20.44
TAX:	1.99
INVOICE 37743 TOTAL:	22.43
M/C:	22.43

M/C: XXXXXXXXXXXX9895 AMOUNT:22.43 AUTHCD: 04832S

CHIP REFID:043237017638 02/05/22 16:42:09

APL: Mastercard TVR: 800000000

AID: A0000000041010 TSI: 6800

STORE: 432 TERMINAL: 37 02/05/22 16:42:09

# OF ITEMS PURCHASED: 3

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



LOVE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: S0432MS2 3255278 TRANS#: 95563398 01-30-22

761156 HATA 1-LB KAT/HOUSE CTRL 19.98

SUBTOTAL:	19.98
TAX:	1.95
INVOICE 06560 TOTAL:	21.93
M/C:	21.93

M/C: XXXXXXXXXXXX6758 AMOUNT:21.93 AUTHCD: 03086P

CHIP REFID:043206058215 01/30/22 13:03:16

APL: Mastercard TVR: 0000003000

AID: A0000000041010 TSI: F800

STORE: 432 TERMINAL: 06 01/30/22 13:03:16

# OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

FOR DETAILS ON OUR RETURN POLICY, VISIT

LOWES.COM/RETURNS

A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE

AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JONATHAN SORRELL

Your feedback is important to us! We are aiming for a 'Perfect 10' and to recognize outstanding service. Please share through our receipt survey.

Elenor



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: S0432CUJ 4267717 TRANS#: 11507337 03-05-22

773958 124-FL OZ SIGNATURE SG UW 41.98  
773958 124-FL OZ SIGNATURE SG UW 41.98

SUBTOTAL: 83.96  
TAX: 8.19  
INVOICE 29166 TOTAL: 92.15  
M/C: 92.15

M/C: XXXXXXXXXXXX9895 AMOUNT:92.15 AUTHCD: 07959S

CHIP REFID:043229131521 03/05/22 13:08:26

APL: Mastercard TVR: 8000008000

AID: A0000000041010 TSI: 6800

STORE: 432 TERMINAL: 29 03/05/22 13:08:57

# OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: FSTLAN01 13 TRANS#: 55436601 03-04-22

40664 BH 9-IN LATEX PAINT PAD 9.98  
1068248 WHIZZ EDGER REFILL 2-CT 3.58  
808742 WHIZZ PAINT PAD 2.98  
1068246 WHIZZ PREMIUM EDGER 5.98  
40677 BH 9-IN LATEX PAINT PAD R 7.98  
40008 1QT MEASURE RIGHT CONTAIN 1.98  
40645 BLUE HAWK DEEP WELL PLAST 3.98  
773958 124-FL OZ SIGNATURE SG UW 83.96  
2 @ 41.98

SUBTOTAL: 120.42

TAX: 11.74

INVOICE 15256 TOTAL: 132.16

M/C: 132.16

M/C: XXXXXXXXXXXX9895 AMOUNT:132.16 AUTHCD: 04744S

CHIP REFID:043215032438 03/04/22 17:30:01

APL: Mastercard TVR: 8000008000

AID: A0000000041010 TSI: 6800

STORE: 432 TERMINAL: 15 03/04/22 17:30:01

# OF ITEMS PURCHASED: 9

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.  
FOR DETAILS ON OUR RETURN POLICY, VISIT  
LOWES.COM/RETURNS  
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE  
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JONATHAN SORRELL

Materials -  
indoor repair  
paint



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: S0432MH1 72507 TRANS#: 11766802 05-05-22

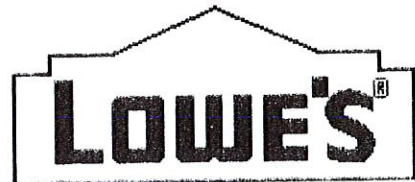
622033 QT MINERAL SPIRITS (20649) 7.98

SUBTOTAL: 7.98  
TAX: 0.78  
INVOICE 29315 TOTAL: 8.76  
CHECK: 8.76

STORE: 432 TERMINAL: 29 05/05/22 11:06:42  
# OF ITEMS PURCHASED: 1  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

- SALE -

SALES#: S0432MH1 72507 TRANS#: 11755127 05-05-22

773966 620-FL OZ SIGNATURE ST UW 186.00  
41427 WHITE LIGHTNING 3006 WHT 3.18  
45551 1 GAL KILZ ORIGINAL 29.98  
590693 SCOTCH BLUE .94 ORIGINAL 9.96  
2 @ 4.98  
788471 3M FINAL STRIPPING PAD (# 5.98  
113199 CEILING BOX COVER FLAT BL 1.28  
1147857 3-CT MULTI PACK WALL REPA 12.98

SUBTOTAL: 249.36  
TAX: 24.31  
INVOICE 29244 TOTAL: 273.67  
M/C: 273.67

M/C: XXXXXXXXXXXX9895 AMOUNT: 273.67 AUTHCD: 08364S  
CHIP REFID: 043229151668 05/05/22 07:51:15  
APL: Mastercard TVR: 8000008000  
AID: A0000000041010 TSI: 6800  
STORE: 432 TERMINAL: 29 05/05/22 07:52:07  
# OF ITEMS PURCHASED: 8  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

indoor repair  
Paint  
materials



LOWE'S HOME CENTERS, LLC  
3231 W. MARTIN LUTHER KING  
FAYETTEVILLE, AR 72704 (479) 387-3007

- SALE -

SALES#: FSTLAN02 13 TRANS#: 69844049 05-06-22

1510990 AM PREMIUM NYLEX MED	4.67
86164 MNWX QT OIL BASE GOLDEN P	10.98
1967930 1 GAL ULTRA CEILING PAINT	26.98
1967930 1 GAL ULTRA CEILING PAINT	26.98

SUBTOTAL:	69.61
TAX:	6.79
INVOICE 27744 TOTAL:	76.40
AMEX:	76.40

AMEX: XXXXXXXXXXXX1005 AMOUNT:76.40 AUTHCD: 863457  
CHIP REFID:180627034473 05/06/22 08:34:09  
APL: AMERICAN EXPRESS TUR: 0000008000  
AID: A000000023010801 TSI: E800  
STORE: 1806 TERMINAL: 27 05/06/22 08:34:09  
# OF ITEMS PURCHASED: 4  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



LOWE'S HOME CENTERS, LLC  
1050 ZION RD  
FAYETTEVILLE, AR 72703 (479) 587-9000

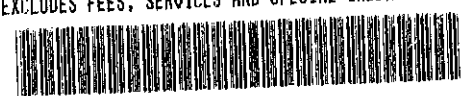
- SALE -

SALES#: S0432AH2 3188058 TRANS#: 12794971 05-05-22

773957 124-FL OZ SIGNATURE ST UW	39.98
773957 124-FL OZ SIGNATURE ST UW	39.98
773957 124-FL OZ SIGNATURE ST UW	39.98

SUBTOTAL:	119.94
TAX:	11.69
INVOICE 30041 TOTAL:	131.63
M/C:	131.63

M/C:XXXXXXXXXXXX9895 AMOUNT:131.63 AUTHCD:03020S  
CHIP REFID:043230121442 05/05/22 18:56:06  
APL: Mastercard TUR: 8000008000  
AID: A0000000041010 TSI: 6800  
STORE: 0432 TERMINAL: 30 05/05/22 18:56:25  
# OF ITEMS PURCHASED: 3  
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.



door repair / adjustment



How doers  
get more done.

MIKE RUTLEDGE, STORE MANAGER  
FAYETTEVILLE, ARKANSAS (479)571-4700

1403 00006 11939 05/07/22 02:59 PM  
SALE CASHIER CHERRIE

091996812654 DIY SHIMS <A>  
HOMEOWNER DIY SHIM PK 3.56  
2@1.78 13.98  
026366711664 CPT BAR 72" <A>  
1-3/8"X72" CARPET TRIM SATIN NICKEL

SUBTOTAL 17.54  
SALES TAX 1.71  
TOTAL \$19.25

XXXXXXXXXXXX9895 MASTERCARD

USD\$ 19.25  
TA

AUTH CODE 04205S/0062935  
Chip Read  
AID A0000000041010

Mastercard

1403 05/07/22 02:59 PM



1403 06 11939 05/07/2022 2319

RETURN POLICY DEFINITIONS  
POLICY ID DAYS POLICY EXPIRES ON  
A 1 90 08/05/2022

\*\*\*\*\*

DID WE NAIL IT?

Take a short survey for a chance TO WIN  
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

[www.homedepot.com/survey](http://www.homedepot.com/survey)

User ID: H89 25570 24173  
PASSWORD: 22257 24167

Entries must be completed within 14 days  
of purchase. Entrants must be 18 or  
older to enter. See complete rules on  
website. No purchase necessary.

# GoodShepherd Transportation



589 White Road, Ste A-1  
Springdale, Arkansas 72762  
Phone: (479)361-8983

THANK YOU FOR YOUR PAYMENT

Date	INVOICE #
09-May-2022	18523A

**JAMES KNEPP**  
3252 Makeig Court  
Fayetteville, Arkansas 72703

*Client Name/Pick up Location:*  
**JAMES KNEPP**  
3421 Buckingham Dr  
Fayetteville, Arkansas 72703

**Job Details:** Job# 18523 - Pick up James Knepp @ 9am from 3421 N Buckingham Dr, Fayetteville, AR 72703 and take to 3252 N Makeig Court, Fayetteville, AR

SERVICE DATE	DESCRIPTION	QTY	AMOUNT	SUB TOTAL
May-09-2022	40050, One-Way Trip Charge	1.00	50.00	50.00
			<b>TOTAL</b>	\$ 50.00
			<b>TAX</b>	\$ 0.00
			<b>GRAND TOTAL</b>	\$ 50.00
			<b>AMOUNT PAID</b>	\$ 50.00
			<b>AMOUNT DUE</b>	\$ 0.00
			<b>INVOICE DUE</b>	20-May-2022

**PHONE #**  
(479) 361-8983

**E-MAIL**  
Transport@goodshepherdseniorservices.com

**WEB SITE**  
www.goodshepherdtransport.com

THANK YOU FOR YOUR PAYMENT

## Ecograss Landscaping

22033 East Highway 412  
Springdale, AR 72764  
(479) 502-7048



To:  
Cynthia Caudle  
3252 N Makeig Ct  
Fayetteville , AR 72703

Invoice # 1825  
Invoice Date 05/12/2022  
Due Date 05/22/2022

**Remaining Balance: \$0.00**

Item	Quantity	Price	Line Total
Drainage Work	1.0	\$2,500.00	\$2,500.00

Subtotal: \$2,500.00  
Tax: \$0.00  
Past Due Amount: \$0.00  
Amount Due: \$2,500.00  
Payment - 05/10: -\$1,400.00  
Payment - 05/09: -\$1,100.00  
**Remaining Balance: \$0.00**

Project included:  
Drainage pipes  
Coupling  
River Gravel  
Concrete  
Labor fees

### Notes

Online payment is now available for your convenience or you may choose to mail checks to the following:

22033 East Highway 412  
Springdale, AR 72764

Please let us know if you have any questions/concerns. We appreciate your prompt payment and your business!

## Ecograss Landscaping

22033 East Highway 412  
Springdale, AR 72764  
(479) 502-7048



To:  
Cynthia Caudle  
3252 N Makeig Ct  
Fayetteville, AR 72703

Invoice # 1823  
Invoice Date 05/12/2022  
Payment Term

**Remaining Balance: \$0.00**

Item	Quantity	Price	Line Total
Drainage + Landscaping Work (Balance)	1.0	\$978.00	\$978.00

Subtotal: \$978.00  
Tax: \$0.00  
Past Due Amount: \$0.00  
Amount Due: \$978.00  
Payment - 05/13: -\$978.00  
**Remaining Balance: \$0.00**

### Project description:

Remove bad dirt in the front  
Install fresh soil and compost mixture  
Rake leaves, blow, clean up and haul off  
Set the compost as foundation in beds  
Use flat rocks and river gravel 2"  
Install drain pipes in front and back area  
Install hard wood mulch in beds

### Materials included in maintenance:

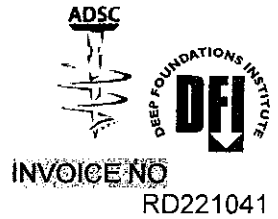
Top soil  
Compost  
Flat Rocks  
River Gravel 2"  
Mulch  
Labor

### Notes

Online payment is now available for your convenience or you may choose to mail checks to the following:

22033 East Highway 412  
Springdale, AR 72764

Please let us know if you have any questions/concerns. We appreciate your prompt payment and your business!

**INVOICE**

[www.foundationspecialties.com](http://www.foundationspecialties.com)

**P.O. Box 505****Lowell, AR 72745****Phone: (479) 756-2930 Fax: (479) 756-2931**

## BILLING ADDRESS

**Pat Knepp**  
3252 Makeig Court  
Fayetteville, AR 72703

## PROJECT ADDRESS

KNEPP/RP8 HP11 SJ12 BEAM65  
3252 MAKEIG COURT  
FAYETTEVILLE, AR 72703

ACCOUNT NO	PO NUMBER	SHIP VIA	DATE SHIPPED	TERMS	INVOICE DATE	PAGE
KNEPP001	RD22-104			Net 5	5/10/2022	1

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
1	Installation of Push Piers, Smart Jacks, Helical Piers and Supplemental Beam as per Proposal Dated 01/09/22	37,300.00	37,300.00
1	Credit for One (01) Push Pier Removed From Scope of Work	-1,200.00	-1,200.00

**TOTAL AMOUNT 36,100.00**

October 21, 2021

Pat Knepp  
3252 N Makeig CT  
Fayetteville AR 72703-4531

**State Farm Claims**  
PO Box 106169  
Atlanta GA 30348-6169

RE:    Claim Number:    04-25B3-61Q  
       Date of Loss:     September 20, 2021  
       Our Insured:     Pat Knepp & James Knepp  
       Policy Number:   04C526136

Dear Pat Knepp:

Thank you for the opportunity to review your claim.

After my review we discussed that you have sustained damages not covered by the policy. Please refer to the following applicable language from your homeowner's policy HW-2104 regarding settling and earth movement damage found to the exterior and interior of your home.

#### SECTION I - LOSSES NOT INSURED

1. We will not pay for any loss to the property described in Coverage A that consists of, or is directly and immediately caused by, one or more of the perils listed in items a. through m. below, regardless of whether the loss occurs abruptly or gradually, involves isolated or widespread damage, arises from natural or external forces, or occurs as a result of any combination of these:
  - k. settling, cracking, shrinking, bulging, or expansion of pavements, patios, foundations (including slabs, basement walls, crawl space walls, and footings), walls, floors, roofs, or ceilings;

However, we will pay for any resulting loss from items a. through l. unless the resulting loss is itself a Loss Not Insured as described in this Section.

2. We will not pay for, under any part of this policy, any loss that would not have occurred in the absence of one or more of the following excluded events. We will not pay for such loss regardless of: (a) the cause of the excluded event; or (b) other causes of the loss; or (c) whether other causes acted concurrently or in any sequence with the excluded event to produce the loss; or (d) whether the event occurs abruptly or gradually, involves isolated or widespread damage, occurs on or off the residence premises, arises from any natural or external forces, or occurs as a result of any combination of these:

- b. Earth Movement, meaning the sinking, rising, shifting, expanding, or contracting of earth, all regardless of whether combined with water, sewage, or any material carried by, or otherwise moved by the earth. Earth movement includes but is not limited to:
  - (1) earthquake;
  - (2) landslide, mudslide, or mudflow;
  - (3) sinkhole or subsidence;
  - (4) movement resulting from:
    - (a) improper compaction;
    - (b) site selection;
    - (c) natural resource extraction activities; or
    - (d) excavation;
  - (5) erosion;
  - (6) pressure by surface or subsurface earth or fill; or
  - (7) any volcanic activity, except as specifically provided in SECTION I – ADDITIONAL COVERAGES, Volcanic Action.

However, we will pay for any accidental direct physical loss by fire resulting from earth movement, provided the resulting fire loss is itself a loss insured.

- 3. We do not insure under any coverage for any loss consisting of one or more of the items below. Further, we do not insure for loss described in paragraphs 1. and 2. immediately above regardless of whether one or more of the following: (a) directly or indirectly cause, contribute to or aggravate the loss; or (b) occur before, at the same time, or after the loss or any other cause of the loss:

- b. defect, weakness, inadequacy, fault or unsoundness in:
  - (1) planning, zoning, development, surveying, siting;
  - (2) design, specifications, workmanship, construction, grading, compaction;
  - (3) materials used in construction or repair; or
  - (4) maintenance;of any property (including land, structures, or improvements of any kind) whether on or off the residence premises; or
- c. weather conditions.

However, we do insure for any resulting loss from items a., b. and c. unless the resulting loss is itself a Loss Not Insured by this Section.

#### SECTION I - CONDITIONS

- 6. Suit Against Us. No action will be brought against us unless there has been full compliance with all of the policy provisions. Any action by any party must be started within the period of time allowed by law.

Please note the time allowed in the state of Arkansas to file suit is (5) years from the date of loss.

04-25B3-61Q  
Page 3  
October 21, 2021

We realize that you have suffered a financial loss and regret that we are unable to make payment for this claim. If you have any questions or any additional information you would like us to consider, please contact me at 844-458-4300 ext. 3099944131.

Thank you for choosing State Farm for your insurance needs.

If you have any questions or need further assistance, please call us at (844) 458-4300 Ext. 3099944131.

Sincerely,

Amanda Foster  
Claim Specialist  
(844) 458-4300 Ext. 3099944131  
Fax: (844) 236-3646

State Farm Fire and Casualty Company